

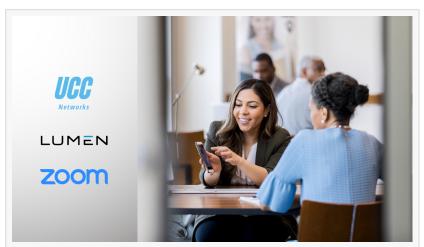
UCC Networks Fortifies Communications for Federal Credit Union

UCC Networks, Lumen, and Zoom teamed up to implement a complete unified communications platform for a Hawaiibased Federal Credit Union.

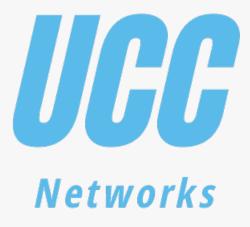
ORANGE, CA, UNITED STATES, October 14, 2022 /EINPresswire.com/ -- UCC Networks, Lumen, and Zoom teamed up to implement a complete unified communications platform for a Hawaii-based Federal Credit Union. The collaboration facilitated mission critical banking application integration, enhanced redundancy, and boosted engagement to deliver an optimal experience.

UCC Networks combined forces with Lumen and Zoom to provide the following:

- Cloud calling implementation with Zoom Phone, migrating away from a premise-based PBX, including Zoom Phone integration with a banking server, giving the ability for customers to review balances, last transactions, and account information
- Enhanced internal and external collaboration with Zoom Meetings
- Unified communications with Zoom Chat to increase productivity
- Addition of Lumen Voice Complete in the event of call failure to establish



UCC Networks Fortifies Communications for Federal Credit Union



UCC Networks

redundancy and allow call forwarding through Lumen's mobility feature

- Physical Yealink handsets with Zoom tenant configuration and adoption services

UCC Networks, Lumen, and Zoom collectively equipped a Federal Credit Union with integral unified communications solutions to boost the customer journey experience.

About UCC Networks:

UCC Networks is a leading provider of unified communications and contact center solutions, tailored for business, financial, government, healthcare, retail, and international industries. Certified in multiple UCaaS and CCaaS partner programs, UCC Networks simplifies calling, messaging, meetings, and the customer journey experience. UCC Networks also offers multiple financial options, including leasing. Contact us for more information.

Oscar Reyes
UCC Networks
+ +1 7147699456
oscar@uccnetworks.com
Visit us on social media:
Facebook
Twitter
LinkedIn
Other

This press release can be viewed online at: https://www.einpresswire.com/article/595793595

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information. © 1995-2022 Newsmatics Inc. All Right Reserved.