

Tarps Now® Announces Release of Customer Service Guide

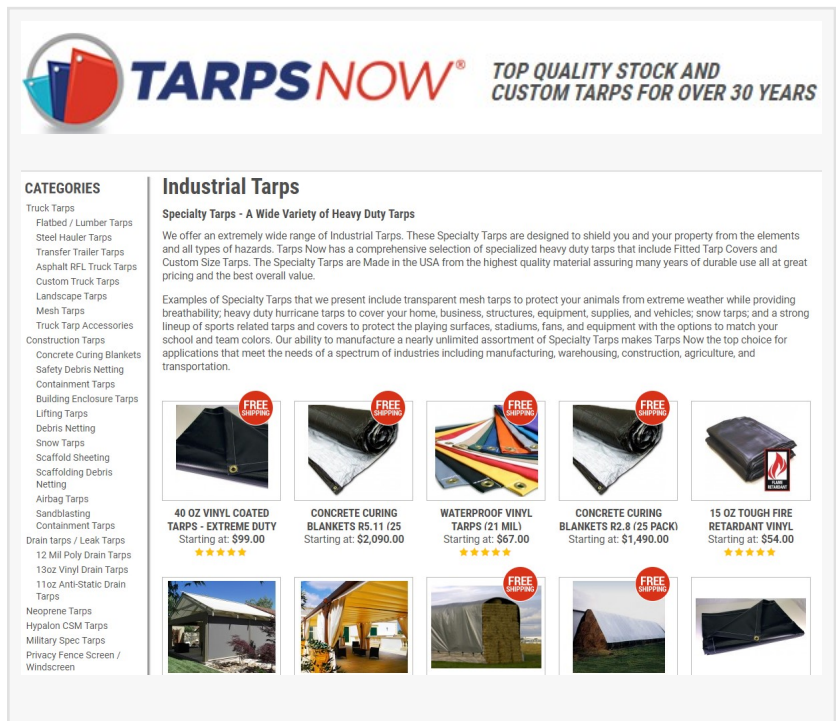
Company releases information focusing on the access and use of customer service channels

ST. JOSEPH, MICHIGAN, UNITED STATES, December 28, 2022 /EINPresswire.com/ -- Tarps Now® is pleased to release its Guide to accessing Quality Tarp Customer Service channels. This guide discusses the importance of the customer experience and how Tarps Now® provides excellent customer service through various communications channels supported via an experienced team of highly trained professionals to help with all aspects of tarp buying needs. Quality customer service is developed through the following pillars of extraordinary customer support.

Sincerity: An important starting point for all customer service is sincerity. This quality helps build trust that will lead to confidence in the immediate situation helping to also build a lasting business relationship.

Value: At the end of the day, customers do not just want our tarp products; they desire relevance. We show each customer through our actions that their time is worth our undivided attention. Tarps Now® makes sure to conduct every conversation in striving to make the customer feel appreciated, because value goes beyond physically tangible items. By showing that we recognize people's presence helps build loyalty and satisfaction.

Courtesy: Our customers are why we are in business. Courtesy is a behavior that is expressed in all of our personal interactions. Tarps Now® team knows that expressing any negativity will only take away from these relationships affecting the business.



The screenshot displays the Tarps Now website. At the top, the logo features a stylized red and blue tarp icon next to the text "TARPS NOW®". To the right of the logo, it states "TOP QUALITY STOCK AND CUSTOM TARPS FOR OVER 30 YEARS". Below the header, there is a "CATEGORIES" list on the left, including Truck Tarps, Flatbed / Lumber Tarps, Steel Hauler Tarps, Transfer Trailer Tarps, Asphalt RFL Truck Tarps, Custom Truck Tarps, Landscape Tarps, Mesh Tarps, Truck Tarp Accessories, Construction Tarps, Concrete Curing Blankets, Safety Debris Netting, Containment Tarps, Building Enclosure Tarps, Lifting Tarps, Debris Netting, Snow Tarps, Scaffold Sheeting, Scaffolding Debris Netting, Airbag Tarps, Sandblasting Containment Tarps, Drain tarps / Leak Tarps, 12 Mil Poly Drain Tarps, 13oz Vinyl Drain Tarps, 11oz Anti-Static Drain Tarps, Neoprene Tarps, Hypalon CSM Tarps, Military Spec Tarps, Privacy Fence Screen / Windscreens, and Industrial Tarps. The "Industrial Tarps" section is highlighted, featuring a sub-header "Specialty Tarps - A Wide Variety of Heavy Duty Tarps". Below this, a paragraph describes the range of industrial tarps. A grid of product images follows, each with a "FREE SHIPPING" badge. The products shown are: 40 OZ VINYL COATED TARPS - EXTREME DUTY (Starting at: \$99.00), CONCRETE CURING BLANKETS R5.11 (25 Starting at: \$2,090.00), WATERPROOF VINYL TARPS (21 MIL) (Starting at: \$67.00), CONCRETE CURING BLANKETS R2.8 (25 PACK) (Starting at: \$1,490.00), and 15 OZ TOUGH FIRE RETARDANT VINYL (Starting at: \$54.00). Each product image is accompanied by a star rating.

Professionalism: Individual conduct speaks volumes. It is essential that we respect our customers while presenting ourselves in a respectful and friendly yet professional manner, every time.

Being Helpful: From providing helpful guidance to lending a listening ear, being a source of support for customers is just as essential in customer service as it is in any other relationship. Whether we are describing a tarp product or offering up our expertise on its usage, we make sure that each customer knows that we find the perfect solution for their needs.

Product Knowledge: In customer service, not having a firm understanding of our tarp products is like showing up to an exam without studying, it is not going to work out. Learning and having a solid understanding of our product offerings is essential in providing guidance and suggestions to our customers. Our customer service team is trained and updated on products and service skills.

Deliver: Delivering what we promise to our customers is essential in building a solid relationship. Setting realistic expectations and following through with them shows that we take customer service seriously.

Product Information:

<https://www.tarpsnow.com/sale.html>
<https://www.tarpsnow.com/canvas-tarps.html>
<https://www.tarpsnow.com/heavy-duty-tarps.html>
<https://www.tarpsnow.com/vinyl-tarps.html>
<https://www.tarpsnow.com/mesh-tarps.html>
<https://www.tarpsnow.com/poly-tarps.html>
<https://www.tarpsnow.com/shade-tarps.html>
<https://www.tarpsnow.com/fire-resistant-tarps.html>
<https://www.tarpsnow.com/waterproof-tarps.html>
<https://www.tarpsnow.com/custom-tarps-covers.html>
<https://www.tarpsnow.com/concrete-curing-blankets.html>

About Tarps Now®

Tarps Now® features an extensive online catalog of [heavy duty tarps](#), [canvas tarps](#), poly tarps, [custom tarps](#), vinyl tarps and industrial divider curtains. As specialists in custom canvas and vinyl tarps, they are the low-price leaders in their category. The company offers the convenience of fast, easy, online ordering as well as a knowledgeable staff to guide customers through the specification process insuring their project will be completed on time and in budget. Tarps Now® has the experience and scale to insure customer specifications are carefully followed and expectations exceeded for every project, large or small.

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