Independent Research Firm Analysis found 87% Reduction in Time to Resolve Threats with ExtraHop

Study concludes that ExtraHop Reveal(x) 360 delivers cost savings and business benefits for enterprise customers

SEATTLE, HOUNSLOW, UNITED STATES, January 19, 2023 /EINPresswire.com/ -- ExtraHop, the leader in cloud-native network detection and response, today announced the results of The Total Economic Impact™Of ExtraHop Reveal(x) 360. The study, conducted by Forrester Consulting and commissioned by ExtraHop, reveals that a composite organization made up of ExtraHop customers benefited from an 87% decrease in time to threat resolution, more than $590,000 savings in threat detection and resolution over three years, and a three-year 193% return on investment (ROI)."

According to the study, ExtraHop provides measurable benefits for businesses including faster threat detection and resolution, faster response to unplanned outages, reduced downtime from outages, and significant savings from retiring legacy security solutions. Forrester's analysis of the benefits concluded that "Reveal(x)360 decreases time to threat detection by 83% and time to threat resolution by 87%."

Findings from the study include:

- Improved time to threat detection, resolution and remediation: Reveal(x) 360 decreases time to threat detection by 83%, time to remediate security threats by 86% and time to threat resolution by 87%.

- Faster response to unplanned outages: After implementing Reveal(x) 360, unexpected outages decrease by 66%, the time needed to solve unplanned outages decreases 92%, and the number of IT professionals involved in researching an outage decreases by 50%.

- Reduced cost of existing security solutions: After improving network visibility with Reveal(x) 360, organizations are able to retire pre-existing security solutions that they no longer needed. Retiring legacy security solutions saved nearly $373,000.

- Improved communication: Customers interviewed for the study reported Reveal(x) 360 helped drive alignment and collaboration across IT and security teams.

- Reduced risk of security breaches: Reveal(x) 360 helped bolster customer security environments, potentially preventing costly security breaches.

For the purposes of this study, Forrester interviewed ExtraHop Reveal(x) 360 customers across four industries and aggregated their experiences to create a composite organization.

Prior to using Reveal(x) 360, the customers were using a combination of firewalls, endpoint detection and response (EDR) products, security information and event management (SIEM) solutions, and packet capture tools.

"We did a comparison, and ExtraHop outperformed everybody. They had the scaling capabilities we needed and the alert accuracy, granularity, and AI analytics capabilities we wanted," said a technical director of cybersecurity operations in the communications industry interviewed for the study. "Reveal(x) 360 allows us to get complete visibility of the ground truth for our full network environment and make the right call when it comes to identifying and removing bad traffic."

In a crowded cybersecurity market, the study notes ExtraHop customers reported "significant improvement in visibility into their network environment," to gain "immediate insight into their network status across all environments," allowing them to "detect and respond to security threats at a much faster rate."

"Because we have more visibility, we have a better understanding of what's happening and what we can do. The Reveal(x) 360 platform has shifted our attitude from reactive to proactive," said a director of cybersecurity at a financial services company interviewed for the study.

To download the Forrester Total Economic Impact study, click here. To view the infographic associated with this study, click here.

About ExtraHop
Cyberattackers have the advantage. ExtraHop is on a mission to help you take it back with security that can't be undermined, outsmarted, or compromised. Our dynamic cyber defense platform, Reveal(x) 360, helps organizations detect and respond to advanced threats—before they compromise your business. We apply cloud-scale AI to petabytes of traffic per day, performing line-rate decryption and behavioral analysis across all infrastructure, workloads, and data-in-flight. With complete visibility from ExtraHop, enterprises can detect malicious behavior, hunt advanced threats, and forensically investigate any incident with confidence. ExtraHop has been recognized as a market leader in network detection and response by IDC, Gartner, Forbes, SC Media, and numerous others. Learn more at www.extrahop.com.

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