

City of Shelton, Connecticut, OpenGov Digital Permitting Partnership Meets City-wide Needs

Leaders in Shelton, CT, needed a more responsive, City-wide digital permitting solution. See why it was out with legacy software and in with OpenGov.



CONNECTICUT, UNITED STATES, April 11, 2023 /EINPresswire.com/ -- The City

of Shelton, CT, needed a digital permitting solution that would meet needs across several City departments, so officials partnered with [OpenGov](#), the leader in modern cloud software for our cities.

Shelton, known for manufacturing a Connecticut invention, Wiffle balls, is located just west of New Haven near the Long Island Sound. The City's legacy permitting and licensing system was not meeting its needs, nor was it responsive. Leaders liked what they saw in [OpenGov Permitting & Licensing](#), a solution used in other Connecticut communities, including Stratford, Danbury, Orange, and Stamford. So, they, too, partnered with OpenGov to bring a more modern approach to permitting and licensing throughout the City.

Leaders plan to bring OpenGov Permitting & Licensing to six departments, with plans to expand City-wide. The solution will enhance staff and citizens' experience throughout the application process for such things as building permits, business licenses, outdoor dining permits, and more. Staff will now have the ability to use a drag-and-drop, no-code interface to design forms and workflows, collect fees online, and expedite approvals. With easy-to-use software, faster approvals, and an enhanced customer experience, it's a win-win for staff and citizens, alike.

The City of Shelton joins more than 1,600 public sector organizations leveraging OpenGov to revolutionize work processes with cloud-based software designed specifically for the needs of government.

About OpenGov

OpenGov is the leader in modern cloud software for our nation's cities, counties, and state agencies. With a mission to power more effective and accountable government, OpenGov serves more than 1,600 agencies across the U.S. and is built exclusively for the unique budgeting, procurement, asset management, and citizen services needs of the public sector. The OpenGov

Cloud makes organizations more collaborative and efficient and enables best-in-class communication with stakeholders and community.

Steph Beer, Senior Director of Communications

OpenGov

[email us here](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/627375726>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2023 Newsmatics Inc. All Right Reserved.