

## Omni Interactions Wins 2023 Excellence in Customer Service Award for Outsource Provider of the Year

Omni Interactions' unique remote business model and outstanding performance wins the company Outsource Provider of the Year

DENVER, COLORADO, UNITED STATES, April 13, 2023 /EINPresswire.com/ -- Omni Interactions today announced it has been named a winner in the 2023 Excellence in Customer Service Award presented by Business Intelligence Group. Omni Interactions won Outsource Provider of the Year because of their ability to provide on-



demand, scalable, omnichannel customer experience at a lower cost.

"Customer service professionals and suppliers have had to make significant changes to adapt to our evolving world," said Maria Jimenez, Chief Nominations Officer of the Business Intelligence



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The Excellence in Customer Service Awards celebrate those who are winning by supporting their own customers and those who are developing the tools to help others find success. Awards were given out to consultants, outsource partners and technology providers for superior performances in the past 12 months.

"At Omni Interactions, we are proud to have achieved such

a distinguished accomplishment as winning Outsource Provider of the Year. This recognition is a testament to our commitment to provide the highest quality customer experience and service

excellence," said Christopher M. Carrington, CEO and Managing Partner at Omni Interactions.

## **About Omni Interactions**

Founded in 2016, Omni Interactions is the fastest-growing managed services provider of outsourced customer experience solutions. With over 120 years of combined C-suite experience providing work-from-home customer service solutions, Omni Interactions has developed a unique business model built around the gig economy and innovative cloud-based technology that empowers remote brand ambassadors to provide on-demand, scalable, omnichannel customer experience at a lower cost.

## About Business Intelligence Group <u>www.bintelligence.com</u>

The Business Intelligence Group was founded with the mission of recognizing true talent and superior performance in the business world. Unlike other industry award programs, these programs are judged by business executives having experience and knowledge. The organization's proprietary and unique scoring system selectively measures performance across multiple business domains and then rewards those companies whose achievements stand above those of their peers.

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