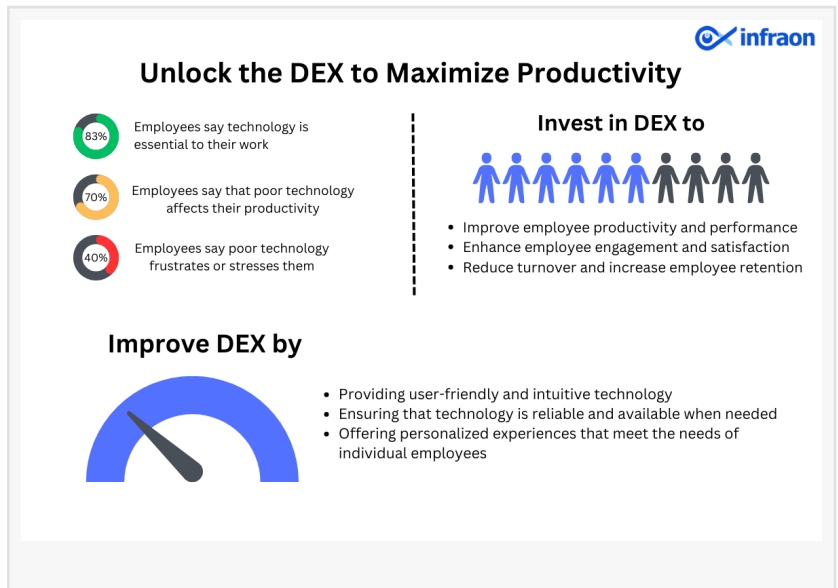


Infraon DEX, a SaaS-based Digital Employee Experience product, will feature automated ITSM capabilities

Infraon DEX is equipped to overcome the lack of micro/macro insights, non-collaborative reactive tools, heavy training needs, and more.

LOS ANGELES, CALIFORNIA, UNITED STATES, April 13, 2023

[/Einpresswire.com/](https://www.einpresswire.com/) -- Infraon DEX ([Digital Employee Experience](#)) is the latest product offering of Infraon Corp – a leading US-based provider of SaaS-based ITOPs products and solutions. It is equipped with fully integrated ITSM capabilities to overcome the biggest challenges faced by fast-growing companies, such as lack of micro/macro insights, non-collaborative reactive tools, heavy training needs, and more.



“

DEX aims to provide employees with positive digital experiences. Where they meet often determines how successful the digital workplace can be”

Arun Prasath R

What you can do with Infraon DEX:

Enhance IT service delivery: Ensure users have good experiences while using digital IT tools and improve service delivery

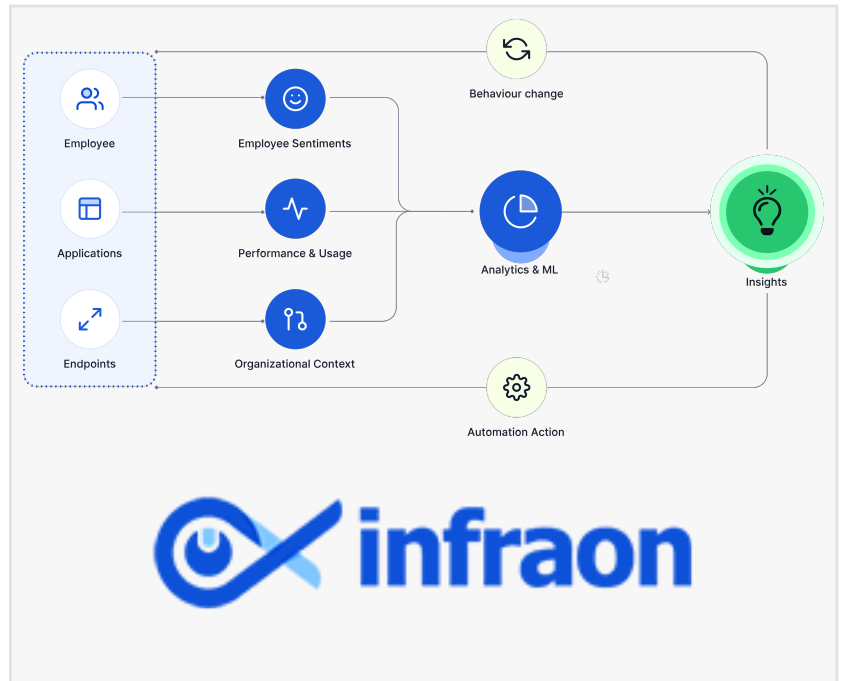
Manage support tickets: Reduce the number of support tickets raised by employees and minimize the workload of the IT support team

Increase employee productivity: Allow users to easily access the tools and services they need to do their work

without any unnecessary delays or issues

Boost employee engagement: Make sure that users feel motivated and engaged about how they work.

“Companies must focus on providing a seamless digital employee experience (DEX) to keep their employees engaged and motivated. It’s why DEX and ITSM are closely interconnected. Even when viewed separately, both focus on enhancing the quality of interactions between employees and the technology they use daily. On one side, ITSM manages IT services and infrastructure, ensuring they are available, reliable, and secure. Conversely, DEX aims to provide employees with positive digital experiences. Where they meet often determines how successful the digital workplace can be,” said Arun Prasath R, Founder of Infraon Corp.



Infraon DEX is a low-code and automation-powered product that ensures organizations can avoid expensive products or certified engineers to spruce their ITSM ecosystem. This easy-deploy product makes it easy to go live in no time – offering 24X7 availability of global and region-specific support related to DEX.

Infraon DEX’s features include:

- › [DEX measurement tool](#) to gauge user usage, sentiments, and personas
- › Automated and centralized data insights for elevated IT services to improve IT performance
- › Software and IT asset management to simplify, accelerate, and consolidate how assets are managed
- › DEX consulting to build a continuously improving digital workplace

Infraon's DEX comes with other integrated automated modules, as well, such as ITAM and ITOM. To know more about this upcoming product, please visit: <https://infraon.io/infraon-dex>

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