



AccuSourceHR, Inc. earns 13 new badges in top G2.com categories in the Spring 2023 Client Satisfaction Survey

Enterprise, Mid-market, and Small-business badges were awarded in the coveted categories of Easiest Set-up, Best Meets Requirements, Best Support and Leader.

PHOENIX, ARIZONA, UNITED STATES, May 3, 2023 /EINPresswire.com/ -- AccuSourceHR, Inc. was



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Dan Filby, CEO

awarded 13 new badges based upon the feedback of their current clients participating in the [Spring 2023 G2.com Client Satisfaction Survey](#) and achieved a near-perfect 4.8 out of 5-star average client rating. With a strong focus on creating lasting client partnerships and affording quality compliance support to highly regulated industries including transportation, healthcare, and higher education, the rapidly growing employment screening employment drug and background company has steadily increased

their overall performance each survey season over the past 18 months.

Launched in 2012, [G2](#) provides authentic voice of the customer feedback on over 145,000 products and services spanning over 2100 industry-based categories. 100% of the reviews on the G2 website are validated to ensure the source is a true customer of the company product or service evaluated. Their commitment to honest feedback has helped G2 build a level of public trust resulting in their current position as the largest online software marketplace. Over 80 million consumers annually use G2 to make informed buying decisions. Over 40 top Drug and Background Screening industry providers participate on the G2 platform.

AccuSourceHR's Spring 2023 badge awards included Easiest Set-up, Easiest to do Business With, Best Meets Requirements, Best Support, High-Performer and Users Love Us. Badges were earned in multiple business size categories including Small Business, Mid-Market and Enterprise. Easiest to do Business With, Best Meets Requirements, Best Support, and High-Performer badges were earned in the Enterprise category, indicating strong positive end-user feedback regarding AccuSourceHR's overall fit for the needs of large, complex employment screening programs.

“Our team often describes themselves as being “obsessed with providing an outstanding

customer experience” and I am very proud of their commitment to service excellence and passion in ensuring our clients are happy, ¶states Dan Filby, CEO of AccuSourceHR. “We measure performance in a number of areas that impact the customer experience such as tracking every inbound call and maintaining an average of 95% of client calls answered live by domestic personnel to help ensure every client receives high-quality support in the shortest timeframe possible.”

AccuSourceHR, Inc. is a full-service employment screening organization headquartered in Phoenix, Arizona.¶ Recognized as a PBSA-accredited, award-winning 20-year screening industry veteran, they are committed to continuously promoting a balance between affording innovative technology and providing comprehensive, consistent, US-based client care. This objective is reinforced by the belief every client is unique and deserves a customized program of quality background and drug screening solutions to meet their specific organizational goals. Their diverse, tenured team includes knowledgeable subject matter experts in key highly regulated, and compliance-driven industries. AccuSourceHR strives to ensure every client views them as an extension of their organization’s human resources, safety, and risk mitigation teams.

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