

New Analytics Solution Enhances NEC UNIVERGE BLUE Collaboration

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EINPresswire.com/ -- Metropolis Corp's Expo XT Collaboration Analytics now integrates with NEC UNIVERGE BLUE for an easy-to-deploy reporting and insight solution that aids users in maximizing user adoption and management of the system.

Expo XT enables users to easily search, analyze and use data visualizations for faster insights into all collaboration activities within the organization: chat, voice calls, meetings, and more. Powered by artificial intelligence, Expo XT's business intelligence reveals:

- ✧ voice, video, and message usage trends
- ✧ answer and abandonment rates

“

We are so excited to introduce this tool to our NEC users, Expo XT's quick insights can help them maximize their NEC investment, as well as support their legacy system with all-in-one analytics.”

Denise Luquer, Director of Regional Sales

- ✧ hunt group and queue performance
- ✧ leaderboard data
- ✧ anomaly detection

“We are so excited to introduce this tool to our NEC users,” states Denise Luquer, Director of Regional Sales for Metropolis Corp. “Expo XT's quick insights can help them maximize their NEC investment, as well as support their legacy system with all-in-one analytics.”

Additional Information:

- ✧ Download the [EXPO XT for NEC UNIVERGE BLUE Brochure](#)

- ✧ View Expo XT technical information at <https://www.metropolis.com/expoxt>



✧ Request a demonstration at
NECUB@metropolis.com

About Metropolis Corp:

For over two decades, the team at Metropolis has empowered users with communication insights to track, monitor and identify performance issues. From traditional premise-based phone systems to cloud collaboration integrations, Metropolis provides frictionless analytics, 911 alerts, cradle-to-grave call details and live agent dashboards for NEC UNIVERGE BLUE, Microsoft Teams, Cisco Webex, and Zoom users.

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