

iXsystems Named a North America Customers' Choice in Gartner Peer Insights™ VOC Report for Primary Storage

Company Recognized as a Strong Performer Recommended by 100% of Customers in User Review-Based Analysis

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/EINPresswire.com/ -- [ixsystems®](https://www.ixsystems.com/), the company behind TrueNAS Open Storage, today announced it has been named a Strong Performer in the 2023 Gartner Peer Insights Voice of the Customer for Primary Storage, recommended by 100% of customers,

based on 47 reviews submitted as of February 2023. iXsystems was also named a Customers' Choice for Primary Storage in North America in the report. The report categorizes vendors based on overall customers' experience, interest, and adoption. The report can be accessed at <https://www.gartner.com/en/documents/4304999> (Gartner Subscription Required).



Voice of the Customer reports summarize Gartner Peer Insights' reviews for IT decision-makers, helping them to make more informed decisions. The aggregated peer perspective, along with the individual detailed reviews from customers, plays a crucial role in the enterprise software buying process as it focuses on the direct peer experience of implementing and operating a new solution.

With 81% of all Gartner Peer Insights reviews for TrueNAS Enterprise receiving five stars and the remaining 19% receiving four out of five stars, the aggregate rating for iXsystems primary storage was 4.8 out of 5.0 based on 47 reviews submitted as of February 2023.

iXsystems has a current overall rating on Gartner Peer Insights of 4.8/5, based on 95 reviews submitted. TrueNAS Enterprise [was rated](#) 4.9 for Product Capabilities, 4.9 for Service and Support, 4.8 on Integration and Deployment, and 4.8 on Evaluation and Contracting.

TrueNAS Enterprise appliances from iXsystems are designed for demanding storage environments that require performance, scalability, and reliability. Where most products in the Primary Storage category only provide block services, the TrueNAS universal data platform provides file, block, and object storage interfaces, in addition to the ability to run applications and VMs. Its powerful and versatile primary storage software is built on OpenZFS, offering advanced management capabilities for provisioning, monitoring, and optimizing storage resources. Other notable data optimization and protection features include data compression, encryption, deduplication, and replication, making it ideal for protecting business-critical data.

According to one [customer review](#) of TrueNAS Enterprise, "I've been a customer of iXsystems and TrueNAS products for over 8 years and two companies. Everyone from their sales team to their implementation and support teams are top notch individuals. I highly recommend them to other colleagues as well when they are looking for a reliable, lower cost storage platform with all the major bells and whistles of the larger players."

According to another customer review of TrueNAS Enterprise, "There is no other array we can find systems that deliver block-storage via iscsi AND fibre-channel... file shares by SMB/CIFS/NFS... AND S3-compatible buckets at this price point. The flexibility is unreal, and the management portals are thorough. Development of new features and squashing of bugs are continuous and frequent. Transparency on their forums is amazing."

"TrueNAS was created to help organizations modernize the storage and protection of their data using a universal data platform that simplifies operations while providing the economic advantages and flexibility of open source," said Brett Davis, Executive Vice President for iXsystems. "We are thrilled and honored that the experiences our customers have with TrueNAS Enterprise have received top ratings in the storage marketplace on Gartner Peer Insights, and we look forward to helping more organizations experience these same benefits."

Gartner, Voice of the Customer for Primary Storage, Peer Contributors, 26 April 2023. Gartner and Peer Insights are trademarks of Gartner, Inc. and/or its affiliates. All rights reserved. Gartner Peer Insights content consists of the opinions of individual end users based on their own experiences, and should not be construed as statements of fact, nor do they represent the views of Gartner or its affiliates. Gartner does not endorse any vendor, product or service depicted in this content nor makes any warranties, expressed or implied, with respect to this content, about its accuracy or completeness, including any warranties of merchantability or fitness for a particular purpose.

About iXsystems and TrueNAS

iX is an Open Source pioneer and the company behind TrueNAS, the world's most deployed storage software. Relied upon by millions in over 200 countries, TrueNAS is an award-winning universal data platform used by a majority of Fortune 500TM companies. The platform harnesses the power of the legendary ZFS file system to provide scale-up or scale-out unified storage with the reliability and performance demanded by virtualization, backup, and many

other data-heavy workloads. As an alternative to legacy storage systems that are proprietary, restrictive, and often overpriced, TrueNAS helps organizations modernize how they store and protect data by leveraging open storage to simplify operations and drastically reduce cost.

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