

## IntelliChat Launches, Company Data as a Custom Al-Powered Technical Sales and Support Platform

IntelliChat<sup>™</sup> is an AI-driven tool for technical sales, support, and training. It securely uses a company's data for GPTlike question and answering.

ERIE, PENNSYLVANIA, UNITED STATES, June 5, 2023 /EINPresswire.com/ -- IntelliChat™ is a cutting-edge Alpowered technical sales, technical support, and training tool. Their Alsolution securely creates a Chat GPT-like interaction with a company's own proprietary and internal data for use by sales, support, and training personnel. A dashboard provides key feedback to the management team including metrics such as usage, queries, and trends.



The IntelliChat™ AI system is capable of analyzing thousands of internal company resources such as knowledge base articles, videos, previous support tickets, and training manuals. The system works by securely using all of the available resources to privately train the AI, which can then be utilized by various departments to increase and expedite sales, training, and customer satisfaction.

As a core feature, IntelliChat™ utilizes proprietary prompting, a suite of machine learning tools, and AI models to provide a question-and-answer interface for end users, support techs, and technical salesmen. Additionally, IntelliChat™ can provide chat-like interactions with end users and expedite training for new support techs while integrating into virtually any system. Their development team can also provide custom solutions around AI.

IntelliChat™ Founder and CEO James Moelk has been spearheading the creation of their solution since 2022, as large language models became readily available for use. "We are able to provide

powerful solutions, which have not been available before, to support sales teams; this is a direct result of modern Al Models, like those from Open Al and others." IntelliChat™ is continuing to expand its offerings as Al technologies progress and become available for commercial use.



Website: https://intellichatai.com



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