

ProHance Attains SOC 2 Type 2 Certification, Elevating its Reputation as a Trusted and Dependable SaaS Industry Partner

Company Demonstrates Commitment to Global Security Standards and Adherence to Industry Best Practices in Implementing Data Privacy



BENGALURU, KARNATAKA, INDIA, July 11, 2023 /EINPresswire.com/ -- [ProHance](#)

announces its successful attainment of the SOC 2 Type 2 certification. Developed by the American Institute of CPAs (AICPA), the certificate recognizes ProHance's commitment to data security, compliance, and the company's leadership in the enterprise-grade workforce analytics and operations enablement SaaS segment.

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With the SOC 2 Type 2 certification, ProHance assures customers that their sensitive information is protected by robust controls, policies, and procedures.”

Kishore Reddy, Co-Founder & CTO, ProHance Analytics

SOC 2 Type 2 is an internationally recognized auditing standard that evaluates the controls and safeguards implemented by service organizations to protect customer data. This certification requires an extensive audit period, typically lasting six months or longer, to assess the effectiveness of these controls over time.

“With this milestone, ProHance assures customers that their sensitive information is protected by robust controls, policies, and procedures. ProHance's commitment to data

security and privacy allows organizations to place complete confidence in the integrity, availability, and confidentiality of their data. This has cemented our competitive advantage in the industry as it exemplifies our commitment to data security and privacy, and it reinforces our position as a trusted partner for organizations seeking an enterprise-grade workforce analytics and operations enablement platform,” said Kishore Reddy, Co-founder & CTO of ProHance.

By achieving the certificate, ProHance underscores its dedication to safeguarding customer data and catapults it as a trusted and reliable partner in the SaaS industry. It validates ProHance's adherence to the five trust service principles: Security, Availability, Processing Integrity, Confidentiality, and Privacy. Organizations can rely on ProHance to handle their data with utmost

vigilance, ensuring its protection and privacy, enhancing the company's competitive advantage, and propelling its growth trajectory.

About ProHance: ProHance is a leading provider of new-age omni-channel operations management solutions. The advanced platform enables organizations to optimize back-office processes and streamline chat and email servicing. With real-time visibility and data-driven insights, ProHance empowers businesses to achieve operational excellence and sustainable success.

For more information about ProHance, please visit www.prohance.net or follow on LinkedIn at <https://www.linkedin.com/company/prohance>.

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