

Unified Communication Platform Transforms Human Rights Advocacy: The Watch Primed Story

Watch Primed Leverages the Power of a Unified Communication Platform to Empower Its Advocacy Efforts

NEW YORK, NY, USA, July 25, 2023 /EINPresswire.com/ -- Watch Primed, an organization that passionately advocates for human rights in New York and Long Island has embarked on a transformative journey with the integration of an advanced <u>unified</u> <u>communication platform</u>, <u>IPPBX</u>. The central idea behind IPPBX, an Internet Protocol Private Branch Exchange, lies in utilizing Voice over Internet Protocol (VoIP) technology for robust communication and collaboration solutions.

The most distinguishing feature that sets IPPBX apart from other service



providers is the inclusion of a collaborative tool suite with their VoIP services. But what's truly revolutionary is how Watch Primed has successfully utilized this innovative platform to improve its operations, outreach, and advocacy efforts. By focusing less on the technical specifics of the forum and more on how it has bolstered the organization's mission, the impact of the unified communication platform truly comes into focus.

Before adopting the IPPBX solution, Watch Primed struggled with the challenge of fragmented communication methods, a common issue many modern organizations face. Email threads were often tangled, critical information was scattered across different channels, and managing projects and tasks needed to be more manageable.

When Watch Primed brought IPPBX's communication platform into its framework, the

organization found an efficient solution to these problems. It provided a VoIP service and introduced a collaborative platform offering integrated tools to streamline workflows, promote effective communication, and enhance productivity.

The IPPBX platform's core is its ability to simplify the sharing, creating, and editing of various document formats, such as Word, Excel, and PowerPoint. It allows users to generate flow charts akin to Visio, making complex data or processes easier to comprehend. For Watch Primed, this tool was invaluable.

The organization regularly deals with complex documents and data sets, ranging from extensive legal documents to in-depth research reports. The IPPBX platform helped consolidate these documents in a single location and facilitated real-time collaboration, enabling team members to edit and review records together. This drastically reduced the time spent reviewing and updating documents, significantly improving the organization's operational efficiency.

Furthermore, the calendar and appointment app embedded in the IPPBX platform have been instrumental for Watch Primed. The organization frequently schedules meetings, interviews, and discussions with stakeholders, beneficiaries, and volunteers. The appointment app allowed team members to share



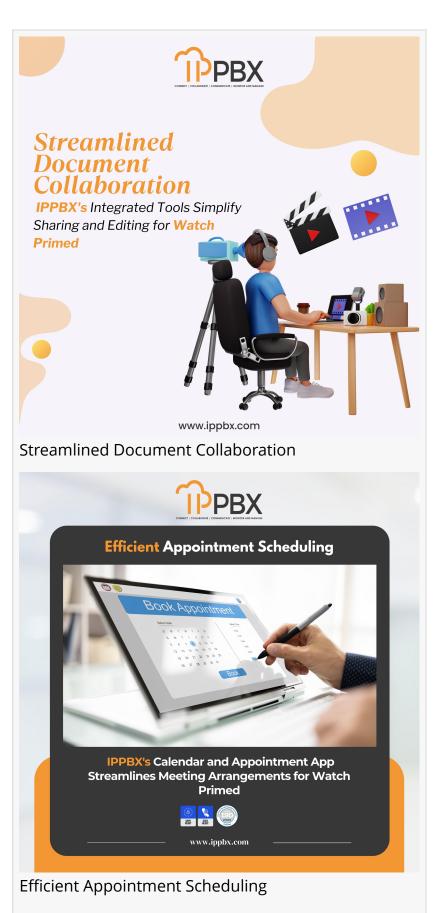
appointment links, enabling others to book sessions directly on their calendars.

This streamlined the entire scheduling process and avoided the back-andforth communication traditionally associated with arranging meetings. It also reduced the chances of doublebooking or forgetting about appointments, contributing to the organization's professionalism and efficiency.

However, the most substantial impact of the unified communication tool has been on project and task management. Watch Primed often juggles multiple projects and initiatives simultaneously. These involve various steps, deadlines, and roles that must be managed effectively.

The project management tool in IPPBX has enabled Watch Primed to track its projects efficiently. The tool allows users to create and assign tasks, facilitates progress tracking, and sends reminders for deadlines. This increased the organization's project completion rate and allowed for better resource allocation.

Moreover, the internal and external chat and video meeting feature of the IPPBX platform has been transformative for the organization's teamwork and communication. Regular team meetings, brainstorming sessions, and strategy discussions have become more efficient and interactive, fostering a stronger team spirit and enabling the organization to tackle its challenges more effectively.



In conclusion, the unified communication platform offered by IPPBX has not just provided a service to Watch Primed; it has fundamentally reshaped how the organization communicates

and collaborates. It has enhanced the organization's operational efficiency, team collaboration, and stakeholder engagement, enabling it to fulfill better its mission of promoting human rights.

While technology continues to evolve at an unprecedented rate, the story of Watch Primed serves as a testament to how properly implementing a unified communication tool can revolutionize an organization's operations and drive them toward success. It underscores that technology is more than just a tool; it's a catalyst for change, capable of empowering organizations to achieve their goals in ways they may never have imagined.

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