

Bank al Etihad wins two titles for innovative mobile banking and digital platform

With these two distinguished awards, Bank al Etihad has proved its mettle again, demonstrating its ability to stand out as a top performer in the industry.

DUBAI, UNITED ARAB EMIRATES,
September 20, 2023 /
EINPresswire.com/ -- Bank al Etihad, a
Jordan-Based Bank, has won two
awards from International Business
Magazine for its mobile banking and
digital payments services. The two
titles received are 'Best Mobile
Banking App Jordan 2023' and 'Most
Innovative Digital Bank Jordan 2023'.
This award also appreciates some of
the biggest disruptions and
contributions made by the bank in the
Jordanian banking sector as a public
shareholding company since 1978.



The Bank al Etihad mobile banking app makes financial management easy and always accessible

In recent times, it has become

mandatory for every bank across the globe to include latest security features when it comes to digital transactions. Customers are eager to use advanced features in their mobile apps as well as digital payment features of their banks not only to save time but for numerous reasons. It has become a challenge for every bank to satisfy their expectations for customer retention.

The main reasons, as per the Jury at International Business Magazine, for bestowing the two awards are the outstanding online accessibility features, enhanced security features, and trending technology in the mobile app. Considered as one of the most comprehensive as well as efficient banking apps in the Jordanian Banking industry, the application has been specially designed based on the <u>customer's digital transaction needs</u> and satisfaction.

In addition to being a leading Bank, the Top Management at the bank swears by its unwavering

commitment to an environmentally friendly economy and making a positive change in the way people use banking applications for money management.

Madhusmitha V Patil, Chief Editor at International Business Magazine said, "The team at Bank al Etihad firmly believes that they can make a positive difference in the lives of their customers. They are committed to holistically aligning their operations with regards to their customer expectations."

Expressing gratefulness for the honor of winning two awards, Nadia Al Saeed, the CEO of Bank al Etihad said, "Receiving the 'Best Mobile Banking App Jordan 2023' and 'Most Innovative Digital Bank Jordan 2023' awards from International Business Magazine,



Bank al Etihad has incorporated world class innovation to make its entire digital transaction and management seamless and secure.

reflects our deep dedication to enhancing customer experiences through technology. We believe in crafting innovative solutions that not only meet but exceed customer expectations, ensuring their financial journey is secure, seamless, and truly exceptional. Our commitment to delivering

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Receiving the 'Best Mobile Banking App Jordan 2023' and 'Most Innovative Digital Bank Jordan 2023' awards from International Business Magazine reflects our deep dedication to enhancing CX experience."

Nadia Al Saeed, CEO of Bank al Etihad unparalleled customer experiences remains at the core of our mission and we are honored to be able to contribute positively to our customers' lives."

About Bank al Eithad:

Bank al Etihad is a banking and financial institution that has been serving customers since 1978. Since its establishment, Bank al Etihad has emerged as one of Jordan's premier financial institutions. Guided by its unwavering commitment to digital transformation, the bank has placed technology, entrepreneurship, and innovation at the forefront, shaping its strategic approach

towards instant and improved access to its comprehensive range of products and services. The Bank al Etihad group comprises several entities, including a financial brokerage company (Etihad Financial Brokerage Company), and a financial leasing company (Etihad Leasing Company).

Furthermore, Bank al Etihad holds a 10% ownership stake in the National Bank of Palestine and actively participates on its board of directors. In 2017, Bank al Etihad acquired a stake in Safwa Islamic Bank, solidifying its position in the Islamic banking sector.

https://www.bankaletihad.com/en

International Business Magazine

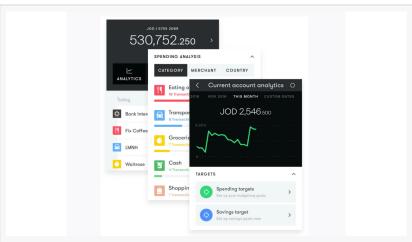
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Through the new advanced mobile app, users can manage their finances, send money easily across the globe, analyse the account and spendings, and even pay bills on time



Bank al Etihad has Al-based online fraud prevention features across its digital payment features



Bank al Etihad has a customer-friendly policy for all its operations making it one of the most digitallyaccessible banking organizations in Jordan

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