Town of Johnston, RI, Gets Rid of Paper and Takes Permitting Online with OpenGov

Staff in the Town of Johnston were looking for a way to improve their permitting and licensing processes. OpenGov provided the solution.

RHODE ISLAND, UNITED STATES, August 7, 2023 /EINPresswire.com/ -- Struggling with cumbersome paper processes and tedious manual data entry, the Town of Johnston, RI was in dire need of a transformation. After thoughtful research, the Town's committee found its answer in OpenGov, the leader in permitting and licensing software for local government.

The Town of Johnston, a bustling municipality in Rhode Island, had been dealing with the inefficiencies of outdated, paper-based procedures. The search for an integrated solution prioritized the elimination of departmental silos and the automation of permitting and licensing tasks. The committee was drawn to OpenGov Permitting & Licensing due to its flexible functionality and potential to unify and simplify its operations.

With the upcoming implementation of OpenGov Permitting & Licensing, the Town of Johnston anticipates a significant upgrade in its permitting and licensing processes. The change will enable automated, efficient workflows, significantly reducing the time spent on manual tasks and enhancing inter-departmental coordination. Further, the State of Rhode Island will fund the first year of operation, making this initiative a cost-effective solution for the Town's needs.

The Town of Johnston, RI, joins thousands of public sector organizations leveraging OpenGov to revolutionize work processes with cloud-based software designed specifically for the needs of government.

About OpenGov
OpenGov is the leader in modern cloud software for cities, counties, state agencies, school districts, and special districts. With a mission to power more effective and accountable government, OpenGov serves thousands of public sector leaders and their organizations. We are built exclusively for the unique budgeting and planning, accounting, permitting and licensing, procurement, and asset management needs of the public sector. The OpenGov Cloud makes

organizations more collaborative and efficient, enabling best-in-class communication with stakeholders and your community.

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