

INTREPID RESPONSE ENABLES SAFETY AND SECURITY DURING LARGE AIRSHOW

See how Intrepid Response Platform was utilized to manage one of the largest airshows in the US.

ORLANDO , FLORIDA, USA, August 14, 2023 /EINPresswire.com/ -- The <u>Wings Over Houston</u> <u>Airshow</u>, October 29-30, 2022, is one of the top-attended annual air shows in the United States.

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Intrepid Response was a game changer in reuniting lost individuals with their families and friends. We could share a description/image of the missing individual with all responders within seconds." *COLIN RIZZO, PORT OF HOUSTON AUTHORITY* The event requires a robust safety and emergency response plan to address medical emergencies, missing persons, potential security threats, and other incidents.

Colin Rizzo, the Director of Emergency Management for the Port of Houston Authority, regularly volunteers as staff during the event. Colin describes how the <u>Intrepid</u> <u>Response</u> mobile software platform provided an invaluable comprehensive event management solution throughout all stages of the event life-cycle.

The Wings over Houston Airshow involves dynamic planning due to variable issues such as changing weather

and aircraft availability. Intrepid Response enabled flexible pre-planning by allowing easy updates to the digital event map within seconds, marking locations of tents, aircraft, entry and exit points, medical stations, and other strategically beneficial points of interest.

These real-time changes could be instantly shared, ensuring cross-functional teams had accurate and instantaneous updates. To ensure smooth coordination, Intrepid Response enabled multijurisdictional and multi-functional teams to seamlessly collaborate while avoiding excessive radio use, often resulting in missed and misunderstood communications. This was especially helpful for on-site medical teams. With just a few minutes of training, all teams could collaborate over the platform, see each other's locations, securely exchange information, and share multimedia data such as photos and videos of missing individuals.

Intrepid Response served as the primary communication tool to address the information overload issue. Its native channel capability ensured controlled information flow throughout the incident. Private channels were also established for exchanges within law enforcement agencies,

while shared channels facilitated multi-agency collaborative incident management.

During the airshow, one of the most notable benefits of the Intrepid Response platform was the swift reunification of missing individuals with their families. By securely sharing photos of missing individuals via the platform, responders gained an immediate visual reference that enhanced search efforts. The platform also allowed for live mapping of searched areas and the placement of markers indicating clues.

Bruce Dowlen Intrepid Networks +1 407-205-2721 email us here



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