

Lincoln Heights, OH Deploys GovPilot Government Software for Online Business Registration & Citizen Complaint Management

The Ohio Village selects GovPilot as provider of cloud-based government management software to streamline operations and constituent services.

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/EINPresswire.com/ -- Lincoln Heights, OH has opted to deploy government technology solutions across many government departments to streamline communications, automate processes, and improve government workflows. In collaboration with GovPilot, a [government management software](#) provider based in New Jersey, this municipality of Hamilton County established a partnership with GovPilot to provide access to administrative forms that let departments review and approve work order requests, alongside asset management tools and software.



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Michael Bonner, GovPilot CEO

[Report-A-Concern software](#), [Business Registration software](#) and [Landlord Registration software](#) are new tech solutions recently launched in Lincoln Heights in June 2023. Report-A-Concern software streamlines citizen concern reporting and automates the process of mitigating citizen issues. Constituents of Lincoln Heights will now be able to fill out citizen concern reports and file them online directly through the government website or via GovPilot’s mobile app, GovAlert, which is available on both the App Store and Google Play. Once a citizen digitally files a complaint, it will be submitted to officials in the relevant department.

Business registration software will now allow the Lincoln Heights local government to streamline

the business registration process while also making it possible for businesses to easily apply for and renew their annual registration directly online via Lincoln Heights' local government website.

The Landlord Registration Software being utilized in Lincoln Heights provides applicants with the opportunity to apply on-line for a landlord registration with required information being mandatory for submission. After secure submission and issuance, inspections can be scheduled and recorded and the appropriate certificates can be issued digitally.

The most frequently reported citizen complaints typically include code violations and infrastructure issues like fallen trees or potholes that need the government's attention quickly. When a concern is submitted through GovAlert, the local government is given the opportunity to immediately address the concern and update the unhappy constituent.

Other GovPilot systems deployed by the municipality in recent months include public works software modules for digital general services work orders and asset management. The GS Work Order software allows Lincoln Heights government officials to track the public works maintenance work such as, property maintenance, landscaping, cleaning or repairs in various municipal buildings, and filling potholes.

Asset Management software was also deployed by the municipality early in 2023, and provides an administrative form that makes it possible for the organization of tangible assets within the municipality. Registration with this digital form creates a database for these assets as well as the working condition of each for government progress tracking.

Michael Bonner, GovPilot CEO, was quoted saying, "By automating government workflows and digitizing online permitting and licensing forms, citizens and municipal employees alike will reap the full benefits of government technology in Lincoln Heights."

Are you a local government official or employee? To learn more about GovPilot book a free 15-minute consultation.

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About GovPilot:

GovPilot - named a GovTech 100 company for six consecutive years - is the leader in digital transformation for local governments. GovPilot's cloud-based government software was built to enable local governments to operate at their full potential by standardizing, digitizing, and unifying more than 125 operational and constituent service processes on one system. To learn more visit www.govpilot.com and explore this resource on government software solutions for each government department.

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