

# Chatsimple Announces Strategic Integration with HubSpot to Enhance Chatbot Capabilities for SMB for Lead Capturing

*Chatsimple has integrated with the leading CRM platform HubSpot to revolutionize customer engagement for small and medium-sized businesses.*

KITCHENER, ON, CANADA, October 6, 2023 /EINPresswire.com/ -- [Chatsimple](#) announces a new strategic partnership with HubSpot, the leading CRM platform. This integration aims to redefine customer engagement by enabling small and medium-sized businesses to incorporate AI-driven chatbots within the HubSpot ecosystem.



## Key Features of the [Chatsimple-HubSpot](#) Integration

### Simplified Chatbot Creation

The new integration allows businesses to create customized chatbots without coding, appealing to companies with limited technical resources.

### Rapid Deployment

Implementation and training of chatbots can be completed in under five minutes, enhancing real-time customer interaction.

### Streamlined Lead Management

The integration automates the import of leads from chat interactions into the HubSpot dashboard. This enables a smoother transition into customized automation workflows for sales and marketing.

### 24/7 Customer Engagement

The AI-driven chatbots offer personalized customer experiences throughout the day, enhancing engagement and satisfaction.

## A Case Study in Efficiency

A retail client experienced a 35% increase in lead capture and a 20% increase in sales conversions within a month of adopting the Chatsimple-HubSpot integration. The automated handling of FAQs and pre-qualification questions allowed human resources to focus on more intricate customer needs.

## Expert Commentary

Hao Sheng, founder of Chatsimple, mentioned, "The integration with HubSpot expands our reach and provides a solution attuned to the business needs of efficient lead capture and visitor engagement. It underscores our belief that AI chatbots are an essential tool for modern businesses."

## Concluding Remarks

The partnership between Chatsimple and HubSpot heralds a new phase in digital customer engagement and lead management. It offers an efficient, streamlined toolset that enhances customer interactions and operational efficiencies.

For additional information, visit Chatsimple on HubSpot's App Marketplace.

The integration aims to set a new standard in customer engagement, paving the way for businesses to harness the full potential of AI-driven chatbots.

Feel free to modify this rewritten press release as needed before resubmitting it for editorial approval.

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