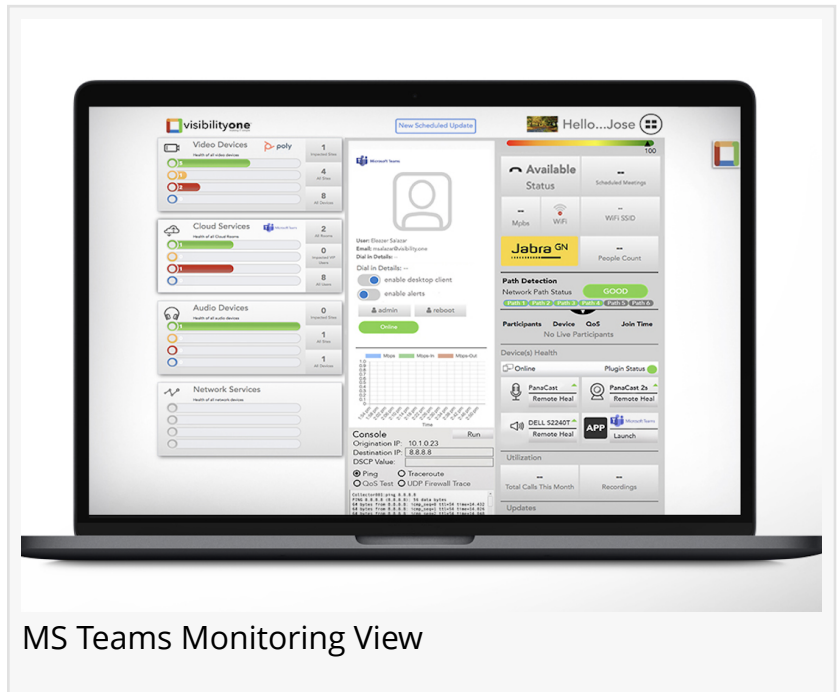


VisibilityOne Revolutionizes Video Conferencing Management and Monitoring

VisibilityOne's Advanced Alerts: Cutting Through the Noise for Seamless Performance Monitoring of Video Collaboration Experiences.

LOS ANGELES, CALIFORNIA, UNITED STATES, October 18, 2023 /EINPresswire.com/ -- [VisibilityOne](https://www.visibilityone.com/), a leading provider of unified communications and collaboration (UC&C) monitoring solutions, is thrilled to unveil a significant platform update. This latest release introduces advanced monitoring alert capabilities for Poly and Cisco devices, giving users unprecedented control over audio, video, and content network warning thresholds.



MS Teams Monitoring View

In today's business landscape, where seamless communication and collaboration are imperative, network stability and performance take center stage. Yet, amidst the constant flow of data, IT

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VisibilityOne's UI is our single source of truth for solving complex collaboration issues. We've realized a huge reduction in faults, alongside a compelling ROI!”

CTO

teams can drown in a sea of alerts, many of which are irrelevant, obscuring their ability to pinpoint the root issues affecting call quality. That's where VisibilityOne's new feature steps in, equipping organizations with the power to not only set precise network alert thresholds but also reduce the sensitivity of alerts, allowing the IT support team to focus solely on the issues that genuinely impact the performance of video collaboration. With this update, VisibilityOne is taking network management to the next level.

Key features of this update include:

1. Fine-Tuned Alert Thresholds: VisibilityOne users now have the flexibility to finely calibrate audio, video, and content network warning and alert thresholds to precisely match their unique requirements. This customization ensures that only critical issues trigger alerts, effectively mitigating false positives and enhancing the overall user experience.

2. Granular Network Details: The update delivers comprehensive network transmit (TX) and network receive (RX) information. Users gain access to detailed statistics, which shed light on the performance of their audio, video, and content services. This granular insight empowers them to swiftly identify potential breaches in defined thresholds.

3. Service-Specific Alerting: This feature enables users to pinpoint which service – audio, video, or content – may be exceeding defined thresholds. Such precision allows for immediate corrective action, maintaining a high-quality communication environment.

Jose De La Paz, CEO of VisibilityOne, stated, "VisibilityOne is unwavering in its commitment to empowering organizations with the tools they need to ensure seamless communication and collaboration through their UC&C systems. Our latest update for Poly and Cisco devices allows users to take charge of their network monitoring, minimizing alert fatigue and optimizing performance. We believe this enhancement will significantly benefit our customers in maintaining a reliable communication environment."

This update underscores VisibilityOne's ongoing dedication to providing innovative solutions that bolster businesses in their UC&C endeavors. These improvements bolster organizations in running their collaboration systems smoothly, thus eliminating disruptions and downtime.

For more information about VisibilityOne and the latest updates to their UC&C monitoring solutions, please visit www.visibility.one.

About VisibilityOne:

VisibilityOne is a leading provider of UC&C monitoring solutions. Founded on the principle that every moment in a video call is a critical moment, VisibilityOne offers organizations a platform to monitor and optimize their UC&C environments. Their solutions empower businesses to ensure seamless and reliable communication and collaboration experiences.

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