

# Tiledesk Unveils the Mona Lisa of Chatbots Using an Open-Source LLM Chatbot Framework

*Tiledesk, an influential player in the open-source technology landscape, unveils the Design Studio – an open-source LLM Chatbot Framework.*



MILAN, MILANO PROVINCE OF LOMBARDY, ITALY, November 6, 2023

/EINPresswire.com/ -- Tiledesk, an influential player in the open-source technology landscape, has introduced its latest innovation – an open-source LLM Chatbot Framework. This platform simplifies the creation of chatbots and process automation, making it accessible to a wide range of users.

“

I'm thrilled to be back [here] with a major update from our team... We listened, learned, and were inspired to take things up a notch”

*Michele Pomposo, COO and co-founder of Tildesk*

Tiledesk's user-friendly drag-and-drop interface offers a straightforward way to design dynamic conversations without the complexities of coding or scripting.

To see Tiledesk's capabilities in action, view this video demonstration: [Watch the Video](#).

Elevate Customer Interactions with Advanced Generative AI

Tiledesk's newest offering combines the versatility of Generative AI with the benefits of open-source flexibility. This allows businesses to create dynamic conversation flows and chatbots for engaging interactions across various digital channels while minimizing technical complexities. Tiledesk [Design Studio](#) - A Significant Evolution

Tiledesk announces the evolution of its vision with the introduction of Tiledesk Design Studio, building on the success and feedback received since the launch of the Chatbot Design Studio last February.

“I'm thrilled to be back [here] with a major update from our team... We listened, learned, and were inspired to take things up a notch” said Michele Pomposo, COO and co-founder of Tildesk,

during Design Studio's launch on Product Hunt

What's New?

#### □ Drag & Drop Visual Builder

Tiledesk introduces a completely revamped drag-and-drop visual builder, simplifying the process of creating automated conversations. This user-friendly tool empowers users to design chatbots without the need for scripting or coding skills.

#### □ Generative AI Capabilities

To enhance customer support, Tiledesk has integrated advanced generative AI capabilities into Tiledesk Design Studio, enabling more human-like interactions and improved customer experiences.

#### □ Automation Engine

The new Automation Engine by Tiledesk extends its functionality beyond managing incoming requests. Users can now proactively engage website visitors, initiate WhatsApp conversations, and send broadcasts to leads or customers. Additionally, it integrates with email and marketing automation tools.

#### The Magic of Flexible "Graph" Approach

Tiledesk's chatbots now operate with the flexibility of a "graph" approach, moving away from rigid decision trees. Each conversation becomes a network of nodes, offering dynamic, non-linear interactions that adapt to user input and context, resulting in more human-like conversation experiences.

Incorporating a Large Language Model (LLM) like ChatGPT into the automation engine enables context-aware interactions and guides the flow without the need for complex coding. This approach simplifies conversational automation for developers, designers, and prompt creators.

This approach empowers developers, designers, and prompt creators, advancing conversational automation with simplicity and efficiency

Tiledesk invites the community to explore the magic of AI for enhanced customer engagement and collaboration. Let's work together to shape the future. Check out Design Studio Today

If you're curious about our codebase, you can explore our latest repository on GitHub:

<https://github.com/Tiledesk/design-studio>

For further information and media inquiries, please contact:

Michele Pomposo  
info@tiledesk.com

+39 347 34 12 225

About Tiledesk:

Tiledesk is a prominent provider of open-source chatbot design solutions. With a commitment to simplifying the creation of dynamic, human-like conversations, Tiledesk empowers businesses to connect with their audiences effortlessly. Learn more at [www.tiledesk.com](http://www.tiledesk.com).

#Tiledesk #ChatbotFramework #OpenSource #Innovation #GenerativeAI #Automation #LLM

Michele Pomposo

Tiledesk

+39 347 341 2225

[email us here](#)

Visit us on social media:

[Facebook](#)

[Twitter](#)

[LinkedIn](#)

[Instagram](#)

[YouTube](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/666575455>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2023 Newsmatics Inc. All Right Reserved.