

Autoflow releases its new customizable client microsite for improved DVI viewing

DALLAS, TEXAS, UNITED STATES,
December 14, 2023 /

EINPresswire.com/ -- Autoflow's client microsite, which is the view that auto repair shop customers see when viewing their [digital vehicle inspection \(DVI\)](#), [work order](#), or [quality control inspection](#), has a new look with updated features and customization that equip shops to represent their style and branding.

"Autoflow's updated, customizable microsite is a feature that came about due to the increased adoption of DVIs.

With DVI now being a core part of routine auto repair visits at high-performing shops, it's no longer enough to simply possess the ability to do a DVI," shares Craig O'Neill, vice president of training at Autoflow. "To set a shop apart from other high-performing shops, Autoflow now provides our clients with the means to easily alter the look, feel, and function of the customer experience. This is a great toolset that

ensures our clients can deliver a unique customer experience in comparison to even their strongest competitors."

“

To set a shop apart from other high-performing shops, Autoflow now provides our clients with the means to easily alter the look, feel, and function of the customer experience."

Craig O'Neill, Autoflow's vice president of training

The new client microsite now gives service advisors the ability to preview a DVI before sending it to the customer. Shops can also set the default customer view to a specific section of the DVI, including the tire inspection or the Reason Vehicle is Here (RVH) sections. The new client guide enables shops to explain to customers the meaning of items marked green, yellow, or red.



Autoflow proactively works with multi-shop operations (MSO) partners to uphold a universal brand experience. With a simple click of a button, all stores in a corporation, group, or network

will receive the master format and design, enabling large MSOs or franchises to create a consistent experience for their customers that is intuitive and unique.

About Autoflow

Autoflow | Your partner in adopting technology

Since 2012, thousands of shop owners, technicians, and advisors have said goodbye to entry-level tools and prefer our best-in-class digital vehicle inspection and two-way text messaging platform to pair perfectly with their shop management software.

Chan Patel

Autoflow (formerly autotext.me)

+1 469-701-2321

chan.patel@autoflow.com

Visit us on social media:

[Facebook](#)

[Twitter](#)

[LinkedIn](#)

[YouTube](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/675174248>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2024 Newsmatics Inc. All Right Reserved.