

ControlHippo Unveils WhatsApp Shared Inbox for Seamless Business Communication

ControlHippo's WhatsApp Shared Inbox helps managing WhatsApp conversations with CRM software.

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/EINPresswire.com/ -- WhatsApp has become an integral communication channel for businesses to connect with customers, clients, and stakeholders globally. However, managing these conversations across different devices, teams, and departments poses significant challenges.

To fill this need, ControlHippo has developed a brand new tool called [WhatsApp Shared Inbox](#) to help businesses manage their WhatsApp conversations easily from one dashboard. It makes responding fast and organizing customer queries easy. Additionally, users can keep track of all conversations using a chat analytics dashboard.

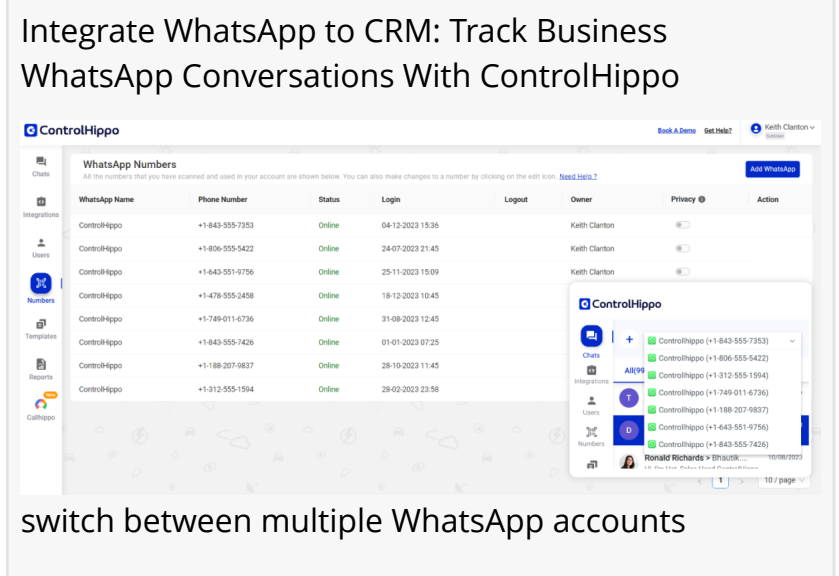
Here's how the platform's core functionalities help customer-centric businesses:

-> Manage Customer Communication With ControlHippo's WhatsApp Shared Inbox:

1. Invite and Add team members to easily check and respond to customer messages together from one dashboard.
2. Prioritize and assign chats for faster and more organized communication.



Integrate WhatsApp to CRM: Track Business WhatsApp Conversations With ControlHippo



switch between multiple WhatsApp accounts

WhatsApp Name	Phone Number	Status	Login	Logout	Owner	Privacy	Action
ControlHippo	+1-843-555-7353	Online	04-12-2023 15:36		Keith Clanton		
ControlHippo	+1-806-555-5422	Online	24-07-2023 21:45		Keith Clanton		
ControlHippo	+1-643-551-9756	Online	25-11-2023 15:09		Keith Clanton		
ControlHippo	+1-478-555-2458	Online	19-12-2023 10:45				
ControlHippo	+1-749-011-6736	Online	31-08-2023 12:45				
ControlHippo	+1-843-555-7426	Online	01-01-2023 07:25				
ControlHippo	+1-188-207-9837	Online	28-10-2023 11:45				
ControlHippo	+1-312-555-1594	Online	29-02-2023 23:58				

3. Create pre-written [WhatsApp quick reply templates](#) for teams so they can reply faster.
4. Organize WhatsApp contacts by creating custom views with filters and labels.

-> Manage Multiple WhatsApp Numbers Through A Single Dashboard:

1. Easily control and monitor all sales, support, or any department's WhatsApp numbers.
2. Easily switch between [multiple WhatsApp accounts](#) and manage all conversations from one dashboard.
3. Stay focused and productive by managing multiple accounts efficiently without juggling between different devices or platforms.

-> Integrate ControlHippo Shared WhatsApp Inbox with CRM:

1. Sync the team's WhatsApp conversations with CRM software automatically.
2. If you start a chat with someone new on WhatsApp and they're not in the CRM yet, don't worry – it'll add them automatically.
3. Begin New WhatsApp conversations right from CRM software.

-> Achieve Cost Savings with a WhatsApp Team Inbox:

1. It is more cost-efficient to integrate CRMs into a single dashboard than to purchase and maintain different CRM subscriptions separately.
2. Reduced licensing fees and administrative costs contribute to a more budget-friendly approach.

For more information on how ControlHippo helps to transform WhatsApp communications, visit www.controlhippo.com.

About ControlHippo: Elevate team efficiency with ControlHippo's WhatsApp Shared Inbox – a go-to solution for managing customer conversations on WhatsApp. Experience one of the best tools designed to streamline team communication and enhance customer interactions.

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