

Tulalip Tribes of Washington Modernizes Asset Management to Streamline Services with OpenGov

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Facing the challenges of lengthy service times for residents and the inefficiencies of paper-based work, The Tulalip Tribes of Washington embarked on a journey to find an innovative solution. That search resulted in an expansion of its existing partnership with OpenGov, the leader in software designed for the unique needs of local government.

Located a short distance from Seattle, the Tulalip Tribes recognized the need to modernize how it managed its assets. In the quest for improvement, leadership focused on finding a system that could efficiently route requests to appropriate staff in real time and significantly improve response times. OpenGov's <u>Cartegraph Asset Management</u> emerged as the ideal partner, offering solutions to track service level standards and reduce administrative time, thereby aligning with the Tribes' commitment to enhanced service delivery and operational efficiency.

With the implementation of Cartegraph Asset Management, the Tulalip Tribes are set to experience a positive shift in service operations. The new system will not only help eliminate service requests from getting missed but also keep residents constantly updated on the status of their requests. This strategic move is anticipated to foster a more responsive and agile approach to asset management, significantly reducing the time needed to deliver services to the community.

The Tulalip Tribes now join a vast network of public sector entities leveraging OpenGov's cuttingedge, cloud-based software, specifically tailored to streamline government operations and enhance community engagement.

About OpenGov

OpenGov is the leader in modern cloud software for cities, counties, state agencies, school districts, and special districts. With a mission to power more effective and accountable

government, OpenGov serves thousands of public sector leaders and their organizations. We are built exclusively for the unique budgeting and planning, accounting, permitting and licensing, procurement, and asset management needs of the public sector. The OpenGov Cloud makes organizations more collaborative and efficient, enabling best-in-class communication with stakeholders and your community.

Megan Olson, Senior Manager of Content Marketing OpenGov email us here

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