

# St. Lucie West Services District Improves Performance of Water Infrastructure with Deployment of Kamstrup AMI Technology

*Delivers Utility Reliable, Quality Meters for Improved Operational Performance and Customer Satisfaction*

CUMMING, GA, US, February 20, 2024 /EINPresswire.com/ -- Established in 1990 by the Florida Land and Water Adjudicatory Commission, [St. Lucie, Florida West Services District](#) is a 4,600-acre community development district that provides safe drinking water and exceptional service to the residents and businesses it serves.

The Kamstrup logo, consisting of the word "kamstrup" in a bold, lowercase, red, sans-serif font.

“

I can tell you that with Kamstrup’s ultrasonic meters, we’ve had a zero percent fail rate. Their quality is so good, Kamstrup doesn’t need a meter replacement program.”

*Joshua Miller, utilities director at St. Lucie West Services District*

The district is actively deploying [Kamstrup flowIQ® 2200](#) meters – the industry’s first and only ultrasonic meter with embedded acoustic leak detection to identify leaks in the distribution system. The advanced meter provides valuable insights into water consumption patterns – enabling utilities to easily understand usage trends, peak demand periods, and customer behavior.

“Prior to deploying Kamstrup metrology, we had residents experiencing incorrect water bills at 90,000 - 100,000 gallons per month,” said Joshua Miller, utilities director at St. Lucie West Services District. “That level of bad meter reading and inaccurate water bills was not acceptable.”

The utility was also experiencing a meter failure rate of around 10 percent with their prior meter vendor. St. Lucie West conducted a 15-month study on smart meters across multiple meter manufacturers, to identify the right technology that would serve the district in the long term – with the goal of doing a total system replacement.

“The first question I ask any manufacturer is what their meter fail rate is,” said Miller. “I can tell you that with Kamstrup’s ultrasonic meters, we’ve had a zero percent fail rate. Their quality is so good, Kamstrup doesn’t need a meter replacement program.”

“We’re delighted to provide St. Lucie a quality water metering and AMI solution that truly helps them capture more revenue and deliver accurate billing to its residents,” said Bruce Bharat, vice president and country manager at Kamstrup North America.

“Manufacturing innovative, high-quality, and reliable meters is something we take seriously at Kamstrup. Our expanded manufacturing facility in Georgia is truly state-of-the-art and the best in the industry.”

“The Kamstrup solution enables us to achieve outstanding read rates across our water meters,” concludes Miller. “Ironically, I was against acoustic leak detection technology. However, Kamstrup’s flowIQ 2200 meters with embedded acoustic leak detection enables our utility to address unaccounted water loss. It’s a win-win for the utility and our community.”

#### About Kamstrup North America

Kamstrup is a world-leading supplier of water metering solutions. For 70 years, we have delivered reliable, cost-effective ways to measure and manage water consumption worldwide. By anticipating our customers’ challenges, we enable them to run a better business and inspire smarter, more responsible solutions for the communities they serve. All products are produced with the highest certifications for environmental safety and quality in our automated production facilities in North America and Denmark. For more information, visit <https://www.kamstrup.com/en-US>

Gena Fiegel

Kamstrup Water Metering LLC

+1 404-835-6716



gefi@kamstrup.com

Visit us on social media:

[Facebook](#)

[LinkedIn](#)

[YouTube](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/689955795>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2024 Newsmatics Inc. All Right Reserved.