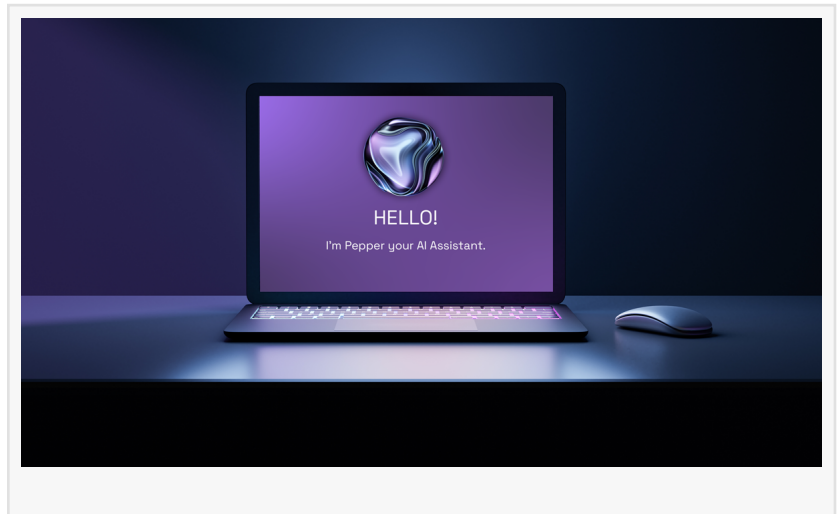


Salt Security Launches Pepper, First AI-Powered Knowledge-Based Assistant for API Security

Embracing value of generative AI, Salt Security has streamlined customer knowledge-based query resolution with tech that will reduce time to get answers by 91%

LONDON, UNITED KINGDOM, April 3, 2024 /EINPresswire.com/ -- [Salt Security](https://www.einpresswire.com/press-releases/salt-security-launches-pepper-first-ai-powered-knowledge-based-assistant-for-api-security), the leading API security company, today announced the release of Pepper, an in-product [assistant](#) and most notable, an AI-powered knowledge-based assistant.



Salt is embracing the value of artificial intelligence (AI) with this capability, making it easier for customers to utilise the company's signature API protection platform and resolve queries as swiftly as possible. Pepper is the first of its kind to offer these capabilities to API security customers.

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Eric Schwake, Director of Cybersecurity Strategy, Salt Security

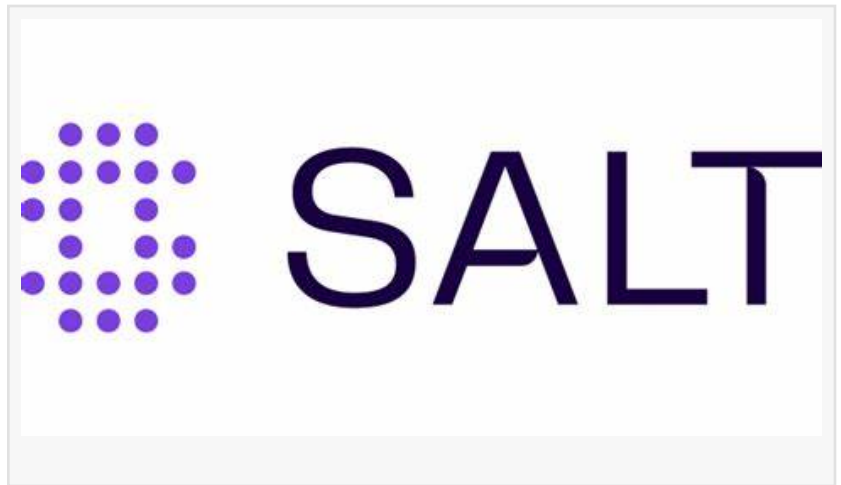
Pepper can be used as customers' all-knowing personal assistant to both API security and the Salt platform. Customers will have the ability to ask Pepper any question in natural language, and it will utilise intelligent generative AI to craft a personalised, pinpointed answer to a query. The knowledge-based assistant will provide clear and concise responses to users questions, streamlining security efforts.

In addition, Pepper will point users to relevant articles, documents, and resources instantly, saving hours in

manual search time. With access to these functions, security teams will no longer struggle with information overload. Pepper has also been incorporated directly into the Salt dashboard,

allowing users to find resources and launch in-product walk-throughs easily.

Launching the AI-powered knowledge-based search will lower query resolution timelines dramatically compared to historic manual searches. The Salt Security team has recorded significant efficiency gains when utilising the new assistant. Customers can experience up to a 91% decrease in the time it takes to find actionable data and outputs that resolve queries.



“Going to a vendor's knowledge-base is often the first place practitioners go to get their product deployed or troubleshoot issues,” said Eric Schwake, Director of Cybersecurity Strategy, Salt Security. “Even with advanced search tools, historically, knowledge-based tools have struggled to find relevant content quickly, and navigating such technology can be frustrating. At Salt Security, not only do we want to make our customers' job of securing their APIs easier, but we also want to streamline access to the guidance they require, in a friendlier and more efficient way. Pepper was designed with this in mind and we are thrilled to announce its availability to customers.”

Some key benefits of having an AI assistant like Pepper:

Time Saving: Instead of spending hours searching, customers are served with a personally crafted answer pinpointed to your question.

Boost in Productivity: Focused answers to the task at hand to pinpoint what you are looking to achieve, quickly.

Increased knowledge access: Ability to access the knowledge you need without having to wade through tedious articles and searches.

Make informed decisions: Receive quick and accurate answers to help customers make confident choices.

Salt Security continues to embrace the power of AI/ML, beyond its [patent](#) to help customers best utilise the investment they have made with the company. The AI powered knowledge-base will make Salt Platform operators more efficient in their day-to-day work.

To learn more about Salt Security or to request a demo, please visit <https://content.salt.security/demo.html>.

About Salt Security

As the pioneer of the API security market, Salt Security protects the APIs that form the core of every modern application. Protecting some of the largest enterprises in the world, Salt's API Protection Platform is the only API security solution that combines the power of cloud-scale big data and time-tested ML/AI to detect and prevent API attacks. With its patented approach to blocking today's low-and-slow API attacks, only Salt provides the adaptive intelligence needed to protect APIs. Salt's posture governance engine also delivers operationalised API governance and threat detection across organisations at scale. Unlike other API governance solutions, Salt Security's AI-based runtime engine pulls from the largest data lake in order to continuously train the engine. Salt supports organisations through the entire API journey from discovery, to posture governance and threat protection. Deployed quickly and seamlessly integrated within existing systems, the Salt platform gives customers immediate value and protection, so they can innovate with confidence and accelerate their digital transformation initiatives. For more information, visit: <https://salt.security/>

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