

Seymour, CT Revolutionizes Municipal Services with OpenGov Permitting & Licensing

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CONNECTICUT, UNITED STATES, April 4, 2024 /EINPresswire.com/ -- The Town

of Seymour, CT, faced challenges with its paper-based processes and the manual nature of reporting, which led to resident complaints and inefficiencies in service delivery. Recognizing the need for a modernized approach, Seymour selected [OpenGov](#), the leader in government software solutions, to transform its permitting and licensing operations.

Situated in New Haven County, Seymour was working with processes requiring in-person interactions for payments and revenue generation, coupled with a lack of an online portal for resident services. The Town's leadership was in search of a solution that could offer an integrated online portal, automated workflows, and digital reporting to improve administrative alignment and operational efficiency. [OpenGov Permitting & Licensing](#) emerged as the standout choice for its ability to meet these needs while offering a flexible, user-friendly platform.

With the implementation of OpenGov Permitting & Licensing, Seymour is poised to significantly enhance the efficiency and accessibility of its municipal services. The anticipated online portal and integrated payment systems are set to streamline interactions for both residents and staff, leading to a marked improvement in customer satisfaction. Moreover, the shift to automated workflows and digital reporting is expected to bolster cross-departmental collaboration and provide the administration with powerful analytics, driving transparency and operational excellence in Seymour's public services.

The Town of Seymour, CT joins more than 1,800 public sector organizations leveraging OpenGov to revolutionize work processes with cloud-based software designed specifically for the needs of government.

About OpenGov

OpenGov is the leader in modern cloud software for cities, counties, state agencies, school districts, and special districts. With a mission to power more effective and accountable

government, OpenGov serves thousands of public sector leaders and their organizations. We are built exclusively for the unique budgeting and planning, accounting, permitting and licensing, procurement, and asset management needs of the public sector. The OpenGov Cloud makes organizations more collaborative and efficient, enabling best-in-class communication with stakeholders and your community.

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