

Melco's Studio City is designated as Macau's first Certified Autism Center™ by IBCCES

Promoting inclusivity and accessibility at its attractions with over 80% of customer-facing colleagues now trained and certified in autism.

COTAI, MACAU, April 21, 2024

/EINPresswire.com/ -- [Melco Resorts & Entertainment](#) is proud to announce [Studio City](#) has been designated as the first [Certified Autism Center™](#) (CAC) in Macau for its attractions including Golden Reel, Super Fun Zone and Studio City Water Park. Certified by the International Board of Credentialing and Continuing Education Standards (IBCCES), the CAC designation recognizes organizations that have successfully completed extensive training from leading autism experts.

Each CAC™ ensures all families with autism and other sensory disorders are well accommodated.

The certification acknowledges Studio City attractions are dedicated to and well-equipped for serving autistic guests and their families. To date, at least 80% of the integrated resort's customer-facing colleagues of the listed attractions are trained and certified in autism, with Melco being committed to ongoing training and continuous development for its employees.

Mr. Kevin Benning, Senior Vice President, Property General Manager of Studio City, said, "With Melco's aim to promote inclusivity and accessibility for guests while ensuring positive experiences for all families and individuals, we are thrilled to collaborate with IBCCES to establish Studio City as Macau's first Certified Autism Center. By leveraging IBCCES' two-decades of expertise as the industry leader in cognitive disorder training and certification, we hope to also adopt a leadership role in setting an example in Macau and the region for fellow industry stakeholders. We strive to work collaboratively with IBCCES in training our colleagues – to help



them develop a better understanding of autism and other neurodivergencies, which enables us to further elevate our guest service experience at Studio City's world-class attractions."

"We're incredibly proud to partner with Studio City as they become the first Certified Autism Center™ in Macau," said Mr. Myron Pincomb, Board Chairman of IBCCES. "This designation underscores Studio City's commitment to creating an inclusive environment, setting a new standard for accessibility within the Macau attractions industry. This partnership marks the beginning of a promising era for inclusivity in Asian attractions, and IBCCES is thrilled to be part of this ongoing journey to welcome all guests."



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Mr. Kevin Benning, Senior Vice President, Property General Manager

About Melco Resorts & Entertainment Limited
Melco Resorts & Entertainment, with its American depository shares listed on the NASDAQ Global Select Market (NASDAQ: MLCO), is a developer, owner and operator of integrated resort facilities in Asia and Europe. The Company currently operates Altira Macau (www.altiramacau.com), an integrated resort located at Taipa, Macau and City of Dreams (www.cityofdreamsmacau.com), an integrated resort located in Cotai, Macau. Its business also includes the Mocha Clubs (www.mochaclubs.com), which comprise the largest non-casino based operations of electronic gaming machines in Macau. The Company also majority owns and

operates Studio City (www.studiocity-macau.com), a cinematically-themed integrated resort in Cotai, Macau. In the Philippines, a Philippine subsidiary of the Company currently operates and manages City of Dreams Manila (www.cityofdreamsmanila.com), an integrated resort in the Entertainment City complex in Manila. In Europe, the Company operates City of Dreams Mediterranean in Limassol in the Republic of Cyprus (www.cityofdreamsmed.com.cy). The Company also continues to operate three satellite casinos in other cities in Cyprus (the "Cyprus

Casinos"). For more information about the Company, please visit www.melco-resorts.com.

Melco Resorts & Entertainment is majority owned by Melco International Development Limited, a company listed on the Main Board of The Stock Exchange of Hong Kong Limited, which is in turn majority owned and led by Mr. Lawrence Ho, who is the Chairman, Executive Director and Chief Executive Officer of the Company.

About International Board of Credentialing and Continuing Education Standards

For more than 20 years, IBCCES has been the leader in cognitive disorder training and certification for healthcare, education, and corporate professionals around the globe. IBCCES created programs specifically for hospitality and recreational organizations such as hotels, theme parks, museums, and other attractions so staff would be more knowledgeable and other accommodations could be offered to this growing, but underserved, part of the community. IBCCES is the only credentialing board offering these types of programs, which include training from subject matter experts and autistic self-advocates, as well as long-term support and continuous learning, onsite reviews, and more.

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