

# Detroit VA Medical Center now offers Tele-Emergency Care services for local enrolled Veterans

*Veterans are encouraged to make the call before the trip to the ER for minor issues.*

DETROIT, MICHIGAN, UNITED STATES, April 26, 2024 /EINPresswire.com/ -- The Department of Veterans Affairs is pleased to announce the addition of tele-emergency care services for enrolled

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*Detroit VA*

Veterans in the Metro-Detroit area. Enrolled Veterans can access this new service by dialing the Detroit VA Medical Center at (313) 576-1000 and pressing “3,” effective immediately. Medical triage staff are available 24/7 and will guide the Veteran to the appropriate level of care, including tele-emergency care.

Tele-emergency care (tele-EC) offers Veterans many of the same services they can receive in a traditional emergency room, but from the comfort of their own home. This helps prevent the Veteran from having to drive in, potentially

wait for hours in a waiting room, minimizes exposure to illnesses from other patients, etc. There is also no co-pay for these services. Further, choosing to utilize the VA for emergency care, whether through the tele-EC or in-person services, ensures a smooth continuity of care as the Veteran’s medical providers will already have access to the Veteran’s full medical record.

While Veterans with life-or-limb-threatening injuries or illnesses should go to an in-person emergency room or call 911, tele-EC can serve Veterans with a wide variety of conditions, including:

- Cough, cold, flu, and COVID symptoms
- Sore throats
- COPD and asthma flares
- Eye redness and irritation
- Tick and other insect bites
- Skin infections
- Minor allergic reactions

- GI illnesses
- Urinary tract infections
- Gout flares
- Muscle sprains/strains

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The graphic is a promotional poster for Detroit VA Tele-EC. At the top left, a circular inset shows a man blowing his nose into a tissue. To the right of this, a dark blue box contains the text "DON'T KNOW WHERE TO GO? Let us help you" in white. Below this, it says "CALL 313-576-1000 then PRESS 3". A small green plus sign is to the right of the phone number. Below the phone number, a line of text reads "Our team of highly skilled nurses will help you find the right care." The main title "TELE EMERGENCY CARE" is in large, bold letters, with "TELE" in blue and "EMERGENCY CARE" in red. To the right of the title are three colored circles: a green one for "PRIMARY CARE", a blue one for "URGENT CARE", and a red one for "EMERGENCY CARE". A hand holding a smartphone is shown on the left, with a QR code on the screen and the text "SCAN to call then PRESS 3" and "M-F 7:30A-5:30P". The VA logo and "U.S. Department of Veterans Affairs John D. Dingell VA Medical Center" are at the bottom left. The text "Detroit VA Tele-EC" is at the bottom center.

This press release can be viewed online at: <https://www.einpresswire.com/article/706852211>

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