

## Ambassador Announces B2B SaaS Veteran & Leader in Al Joining as New Board Member

Announcement Comes As B2B Software Company Continues its Investments in Generative Technology

SEATTLE, WA, UNITED STATES, April 30, 2024 /EINPresswire.com/ -- <u>Ambassador Software</u>, a trailblazer in the social commerce space, announced another strategic enhancement of its board today, with the addition of prominent AI SaaS investor Ken Cavallon. This move signifies Ambassador's ambition to harness the awesome power of Generative AI to deepen the relationship between modern-day consumers and their favorite brands.

Elevating Our Board: Ken Cavallon's Strategic SaaS & Al Expertise



B2B SaaS Leader Ken Cavallon

As the founder of Cavallon.Al and co-founder of

Imagine AI Live, Cavallon has a proven track record in leading high-growth enterprises in the B2B SaaS tech industry. His tenure includes pivotal roles at Microsoft, Lumen, IBM, and SirionLabs and founding executive positions at DocuSign, Conga, and Youreka, where he has been instrumental in guiding startups from initial sales to scalable operations and healthy exits.

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My joining the Ambassador Board is strongly rooted in our shared vision of AI as a crucial component in the evolution of social commerce." "Ambassador is uniquely ready to transform the marketplace with Al-driven strategies focused on consumer needs and competitive differentiation," said Cavallon. "As growth strategies evolve from Marketing, Sales, and Product-Led growth to the pinnacle of Customer-Led Growth (CLG), consumers want a balanced relationship with the brands they prefer; smart brands are moving beyond simple 'refer, post, and reward' schemes to deliver the best experience with Social Commerce CLG"

Ken Cavallon

Cavallon continues. "My joining the Ambassador Board is strongly rooted in our shared vision of AI as a crucial component in the evolution of social commerce."

Geoff McDonald, CEO of Ambassador, on Cavallon's appointment: "Ken Cavallon's addition to our board marks a pivotal moment for Ambassador. His expertise and history in scaling B2B SaaS solutions are exactly what we need to propel our Al initiatives to new heights, ensuring we stay at the forefront of innovation in social commerce."

## Ambassador's AI-Driven Platform: Revolutionizing Social Commerce

Ambassador's forthcoming generative AI model seeks to revolutionize Customer-Led Growth marketing and Social Commerce. Leveraging unique, proprietary data on social commerce trends, consumer behaviors, and the network effect of these interactions, Ambassador's CLG AI technology instantly designs high-value marketing strategies with just a few prompts. This innovation allows brands to craft personalized, impactful campaigns that resonate deeply with their audiences, driving engagement and sales through smarter, data-driven insights. This innovative use of AI technology not only enhances the consumer experience but also provides brands with a competitive edge in the ever-crowded digital marketplace.

## The Movement to Democratize Social Commerce

Ambassador is at the forefront of shaping a more inclusive social commerce landscape by addressing the challenges posed by the increasing influence of behemoth platforms like Amazon, Meta, Alphabet, and TikTok. By facilitating direct interactions between brands and their consumers, Ambassador helps companies forge stronger customer relationships without the overhead costs associated with these platforms. This approach makes the marketplace more equitable and ensures greater protection and respect for consumer data privacy, aligning with today's consumer's heightened awareness and demand for data privacy & security.

"By directly linking consumers with brands, we are advancing Customer-Led Growth by streamlining Social Commerce to focus on consumer preferences and needs so that smart brands can give them exactly what they want when they want it," notes McDonald. "It's essential to restore the balance of power in these relationships, traditionally eroded by large internet entities."

## About Ambassador Software

Ambassador is the premier end-to-end Customer-Led Growth SaaS platform that helps brands accelerate their growth through thoughtful, direct customer relationships. We proudly support nearly 200 global brands with over 100 million customers in over 180 countries by creating value through our robust suite of customer advocacy, engagement, incentive, and gamification tools. For more information about Ambassador, please visit getambassador.com.

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