

Resolve.ai Wins Innovation Tri-Valley Leadership Group's (ITV) 2024 #GameChanger Award

Resolve.ai is officially recognized as a Game Changer in the field of problem-solving using GenAI.

DUBLIN, CA, UNITED STATES, May 16, 2024 /EINPresswire.com/ -- Resolve.ai, an innovator at the forefront of [Generative AI](#) for IT Service Management (AITSM), today announced that it has been awarded the GameChanger award by the Innovation Tri-Valley Group's (ITV) 2024.



Innovation and user satisfaction are paramount for us. To be recognized as the game changer for our innovation in technology and our commitment to our customers is a huge milestone for us."

*Udaya Reddy, CTO of
Resolve.ai*

The ITV Group awarded Resolve.ai for innovation in revolutionizing problem-solving capabilities across industries through Generative AI.

"The #GameChanger award is a remarkable acknowledgment of our team's relentless pursuit of excellence and dedication to creating a highly proficient [ITSM](#) solution powered by GenAI for our clients," stated

Saurabh Kumar, CEO of Resolve.ai. "This accolade is a clear indicator that our enterprise customers are already realizing the value promised by GenAI technology, which had only recently taken-off."

Every year, ITV organizes an event to recognize the region's innovation ecosystem by presenting a #GameChanger Award to a company disrupting (or changing the game) in each of the Tri-Valley municipalities. The #GameChanger Awards ceremony serves as a nexus for founders, mentors, influencers, and stakeholders, fostering collaboration and celebrating the region's brightest innovators. The slate of honorees has become a "who's who" in the Tri-Valley ecosystem.

"Innovation and user satisfaction are paramount for us. To be recognized as the game changer for our innovation in technology and our commitment to our customers is a huge milestone for us," said Udaya Reddy, CTO of Resolve.ai. "It's exhilarating to see that our efforts in making GenAI-powered ITSM more interactive, reliable and 100x more efficient have actualized so well.

We are incredibly proud of our professionals and patron customers who have made this possible," Uday commented further.

For more details on Rezolve.ai's GenAI-based AITSM solution, visit their website at www.rezolve.ai.

About Rezolve.ai

Rezolve.ai is setting the gold standard for [GenAI-driven AITSM platforms](#), offering a seamless integration within Microsoft Teams to facilitate exceptional conversational ticketing, automation, smart ticket triaging, advanced troubleshooting, and employee support. Rezolve.ai elevates IT support to new heights,

transforming support teams into AITSM superheroes. Rezolve.ai enables IT teams to exceed service level agreements (SLAs) with remarkable efficiency and ease.

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