

# VisibilityOne Joins Logitech Collaboration Program

*VisibilityOne and Logitech Have Integrated a Remote Monitoring and Management Service Simplifying Management for IT Teams and Enhancing User Experience*

GLENDAL, CA, UNITED STATES, June 5, 2024 /EINPresswire.com/ -- [VisibilityOne](#) announced today that it has joined the [Logitech](#) Collaboration Program (LCP). Together, VisibilityOne and Logitech have integrated a comprehensive remote monitoring and management service. The combined offering delivers unparalleled visibility and control over video conferencing environments, simplifying management for IT teams and enhancing user experience.

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At Logitech, we're dedicated to providing seamless and reliable video collaboration solutions. This solution empowers IT teams to ensure a frustration-free video conferencing experience for end-users.”

*Sudeep Trivedi, Head of Alliances at Logitech*

## Enhanced Management and Reduced Downtime

The integration with CollabOS API streamlines IT workflows by providing comprehensive monitoring and remote management capabilities for Logitech video conferencing

equipment. Features like real-time alerts, remote firmware updates, and device reboots enable IT teams to proactively address issues and minimize downtime.

"The partnership is a game-changer for businesses seeking to optimize their video conferencing environments," said Jose De La Paz, CEO at VisibilityOne. "By combining our expertise, we're providing a powerful yet easy-to-use solution that empowers IT teams and enhances user experience."

## Improved User Experience and Collaboration

End-users benefit from a more reliable and frictionless video conferencing experience. VisibilityOne's real-time monitoring, combined with Logitech's robust hardware, ensures smooth meeting flow and optimal performance. This translates into increased user productivity and better overall collaboration.

Logitech's CollabOS integration with VisibilityOne significantly enhances management capabilities, including status monitoring across platforms like Microsoft Teams, Zoom, Google

Meet, Tencent, and BYOD deployments. VisibilityOne also provides additional information like Goto Resolve status, Tap controller status, plus information on display settings, and much more.

"At Logitech, we're dedicated to providing seamless and reliable video collaboration solutions," said Sudeep Trivedi, Head of Alliances at Logitech. "This solution empowers IT teams to ensure a frustration-free video conferencing experience for end-users, ultimately fostering better communication and collaboration."

### About VisibilityOne

VisibilityOne was formed in Los Angeles, CA in 2018 to create the first vendor-agnostic cloud-based monitoring solution, addressing a market gap in the video conferencing and unified communications space.

VisibilityOne has designed a patented video conferencing monitoring solution that provides real-time performance and health data across multiple vendors and cloud services, enabling organizations to gain actionable insights into devices, applications, and the operating environment they manage. IT teams now have the support they need to proactively monitor their video meeting solutions, gain critical insights into their UC deployment, pinpoint issues and make decisions quickly, all in a single data-rich view.

With future development scheduled to include capabilities for services to self-repair through the use of VisibilityOne AI, the solution is positioned to be a game-changer in the industry.

"Our path has no rules, but only one purpose, to make it simple for IT teams to manage technologies that empower human communication."

Von Bedikian  
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The screenshot shows the VisibilityOne dashboard with a sidebar on the left containing summary cards for Video Devices (4), Cloud Services (212), Audio & Hybrid Devices (0), and IoT Devices (4). The main content area features a detailed view for a Logitech device in 'HQ MEETING SPACE - N01'. This view includes a 'LIVE STATUS' bar at 100%, a 'Last 24hrs Historic Ping Status' chart, and a 'Service Provider Status' section with 'Zoom' and 'BYOD' active. A 'Display Settings' section shows refresh rate at 60 and display height at 3030. A 'Monitored ports' table lists https (443), http-ak (8000), wsm-manual (8001), and nmap (10010). A QR code and a link to learn more are also present.

Annotations on the right side of the dashboard point to the following features:

- LIVE STATUS & INCIDENTS
- NETWORK STATUS
- REBOOT or UPDATE FIRMWARE
- ACTIVE PROVIDER
- TAP STATUS & DISPLAY SETTINGS
- DEVICE PORT & PROTOCOL STATUS

### Logitech Integration

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