

## New Regulations of Car Sales in Indiana: Electronic Deal Jackets Clarified

The Automobile Dealers Association of Indiana and DSN signed a memorandum clarifying misstatements of rumors and actual law regarding the electronic deals.

INDIANAPOLIS, INDIANA, USA, August
15, 2024 /EINPresswire.com/ -- Dealer
Services Network ("DSN") and the
Automobile Dealers Association of
Indiana ("ADAI") gathered information
about the discrepancies in the
legislation and rumors circulating in
the state about the transition to a
digital format. They brought the
information to the government's
attention and signed a memorandum
outlining the position and principles of
action of the organizations mentioned above.

STATE OF INDIANA AUTO DEALER SERVICES DIVISION June 17, 2024 ADVISORY MEMORANDUM **Electronic Deal Jackets** On June 12, 2024, the Auto Dealer Services Division ("Division") was made aware of certain communications circulating within the Indiana dealer community involving Dealer Services Network ("DSN") and the Automobile Dealers Association of Indiana ("ADAI") The communications provided to the Division include several misstatements of fact and law. Generally speaking, the Division speaks for itself, and only communications directly from the Division about its position on a given topic should be relied upon There are two separate issues involved that the Division seeks to clarify: 1. Electronic maintenance of deal jackets Dr. Indiana Code 9-32-16-6(b) provides that "dealer records required to be maintained under this article may be maintained in any form of data storage acceptable to the secretary so long as the records are readily accessible and available to copy by an investigating employee of the secretary upon demand at the place of business of the dealer, New Regulations of Car Sales in Indiana

DSN and ADAI issued an <u>Advisory Memorandum</u>, forming a basis for defending the interests of all parties. The Memorandum clarifies that the Division does not grant formal approval to



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Victor Figlin, GM for Indy Auto
Man

specific providers. The dealer may use any electronic archival services but must provide access to information — electronically or via mail — to the Auto Dealer Services Division upon request. Currently, dealers don't have to keep their records solely in electronic form. The Division maintains its flexibility in working with dealers on all audits and examinations. The provision of SECTION 7 of Senate Enrolled Act 222 is intended to ensure that the Division's legal power stays strong as they get ready to start using electronic titles.

All participants agree that informing buyers, service centers, and dealers that electronic deal jackets are not mandatory in 2024 is crucial for supporting the most transparent car buying

experience. Victor Figlin, the GM at the Indy Auto Man <u>Indianapolis used car dealership</u> and a member of ADAI, represented the position of IAM and many other Indiana dealers at the signing of the Advisory Memorandum. "I believe it's great that we made this step, and all this didn't remain at the level of talk and rumors but was transformed into an official document," Victor said.

Most industry insiders believe that E-contracting represents the future of automotive retail, but the intricate nature of auto deals presents challenges that must be addressed. First, car deals can be intricate and occasionally chaotic. Each transaction involves numerous vendors, systems, and unique factors contributing to its complexity. Second, many Indiana customers today still prefer using paper documents. Even throughout the pandemic, only a small percentage of buyers were willing to complete a deal entirely online.

Dealers and DNS representatives are working to find the best ways to integrate electronic archival of deal jackets, control costs, and streamline the process. A seamless, securely protected digital experience has not yet become an industry standard. However, all the participants strive to develop support for the interests of private clients, dealers, associations, and DNS to achieve transparent relations in the auto market.

## About Indy Auto Man

Indy Auto Man is an Indianapolis used car dealership heading towards innovation and continuous development. The dealer offers 300+ used vehicles, including SUVs, pickups, work trucks and vans. IAM provides an array of <u>car maintenance and repair</u> services, along with convenient trade-in and advantageous financing deals.

Among the key priorities for the company are transparency, customer satisfaction, and support for the implementation of innovations in the transportation industry.

Victor Figlin
Open World Media, LLC
+1 317-814-7520
email us here
Visit us on social media:
Facebook
X
LinkedIn
Instagram
YouTube

Other

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