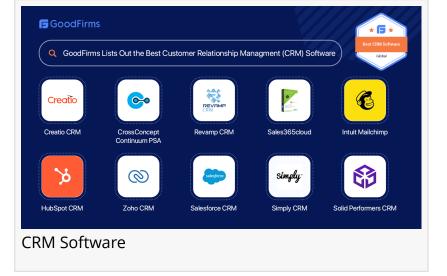


## EIN-GoodFirms Releases a New List of In-Demand Customer Relationship Management (CRM) Software for 2024

Expert CRM vendors deliver sustainable solutions to various industries and different types of businesses across the globe.

WASHINGTON, WASHINGTON, UNITED STATES, August 20, 2024 /EINPresswire.com/ -- GoodFirms, a globally recognized B2B ratings and reviews platform, releases a new list of in-demand <u>CRM</u> vendors.



Almost all organizations are investing

in Customer Relationship Management (CRM) applications to optimize sales, and marketingrelated processes, workflows, streamline communication between customers, provide real-time services, boost sales and deliver amazing customer experience. The listed CRM software at GoodFirms is known for empowering businesses centralizing the entire customer and business

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Customer relationship management is not just a business requirement, but it is a functional requirement that supports sales, marketing, and customer experience." data in a single dashboard, enabling them to identify bottlenecks, build customer loyalty and drive engagement with high satisfaction rate.

"CRM software is integrated with latest technologies like Al, ML, AR etc., to help various sectors take advantage of it to deliver personalized customer experience, enhanced data security and improve customer retention rate," says GoodFirms.

GoodFirms

Service seekers can also check <u>Healthcare CRM</u> software

and <u>RealEstate CRM</u> software by utilizing the filter options for features, pricing models, devices supported, deployment, business size, etc. Furthermore, they can also verify the most reviewed, top-rated tools and select a suitable system.

Popular Features of Best CRM Software Includes:

- --Calendar & Task
- --Contact Management
- --Collaboration Tools
- --Custom Dashboard
- --Email Integration
- --File Management
- --Forecasting & Analytics
- --Lead Management
- --Mobile Access
- --Pipeline Management
- --Reporting
- --Sales Automation
- --Security
- --Workflow Automation

GoodFirms was able to derive this latest list of the CRM vendors through thorough research based on quality, reliability, and ability to cater to the needs of service seekers. This list was created based on several parameters such as the background of each product, the company, years of experience in the domain areas, online market penetration, client feedback, and much more. Only those companies that attained the maximum score made it to the list.

If you are a software service provider and wish to get listed, you can partake in the GoodFirms research processes. Interestingly, gaining the top position among the best service providers will attract the attention of potential prospects, increase productivity, help generate more sales, and earn more profit.

## About GoodFirms:

GoodFirms is a Washington, D.C.-based research firm specializing in identifying the most prominent and efficient IT companies and software providers that can automate the tasks of various industries. GoodFirms' industry-wide research, review & rankings help service seekers leap further and multiply their industry-wide value and credibility.

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