

Forging Connections, Driving Success: Joe Mead Named 2024 MVP at Southeastern Equipment

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success is built on the dedication and excellence of our team members. This year, we're proud to recognize Joe Mead, Finance Manager in Cambridge, Ohio, as our 2024 MVP award winner.

Joe's journey with Southeastern Equipment began in November 2014 when he joined the



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Joe Mead, Finance Manager

accounting department. Joe shared, "It really came down [to] that I was looking for an accounting position at the time...for an entry-level position to start my career. Two Southeastern employees, Mike Townsend, and Travis Burris, let me know that one was available at the time, so I applied for the position, and the rest is history!" For seven years, he played a pivotal role in accounting functions and rental billing, showcasing his commitment to accuracy and efficiency. In 2022, Joe embraced a new challenge as the Retail Finance Manager, fueled by his desire for continuous learning and growth.

One of Joe's most notable achievements was training the dedicated <u>rental stores</u> on the intricate process of rental billing. Despite the complexities involved, his patience and expertise ensured a smooth transition, empowering the team to handle this critical aspect of operations seamlessly.

When asked about the company culture at Southeastern Equipment, Joe described it as "progressive," highlighting the organization's forward-thinking approach. "The company has worked toward new ways that I can quote on my end," he shared. "It has allowed me to do my work more quickly so I can get the information to the sales team in a timely manner."

For Joe, the most fulfilling aspect of his role is supporting his colleagues. As one team member attested, "Joe Mead goes above and beyond for every person that interacts with him. He is quick to respond, does his work efficiently and accurately, and is always so helpful whenever I ask him a question."

Joe's commitment to excellence extends far beyond numbers and transactions. He understands the importance of cultivating strong relationships, providing unwavering support, and creating an environment where people feel comfortable seeking guidance. "I have never had a manager who has stuck their neck out for me personally, like Joe does," shared a coworker. "He always stands up for what is right and always has my back. He makes tough conversations less uncomfortable and never makes me feel silly for asking the same stupid questions over and over. This allows for smoother processes and better efficiency within the finance corner he manages. I greatly appreciate being on his team and look forward to what the future holds."

As Southeastern Equipment implemented new initiatives to enhance pricing and financing to better serve customers, Joe was a model of adaptability and team support. "He is helpful to the fullest extent and is always willing to lend a helping hand or offer advice," remarked a colleague. When these improvements rolled out, bringing changes to processes, Joe embraced them wholeheartedly. "There have been so many changes in the way we price things for salesmen and financing...yet Joe Mead never once complained and said he couldn't get something done. Highest respect for Joe," another coworker praised.

Joe's exceptional work ethic and willingness to go the extra mile have not gone unnoticed." Joe goes over and above to handle every request sent his way. He is a valuable asset to the SEC team," praised a final team member.

Congratulations, Joe Mead, on being named the 2024 MVP at Southeastern Equipment. The outpouring of appreciation from your colleagues is a testament to the positive impact you've had on the team. Your unwavering commitment to excellence, your dedication to fostering strong relationships, and your invaluable contributions to our success make you truly deserving of this honor.

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