

## PINpoint Information Systems Recognized as a Customers' Choice in the 2024 Gartner® Peer Insights™ VOC for MES

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Gartner® Peer Insights™ Voice of the Customer for Manufacturing Execution Systems.

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This recognition is a testament to our unwavering commitment to delivering cutting-edge MES solutions that meet the evolving needs of our customers."

Don McCartney, CEO of PINpoint Information Systems

Systems, a leading provider of Manufacturing Execution Systems (MES), is delighted to announce its recognition as a Customers' Choice in the 2024 Gartner® Peer Insights™ Voice of the Customer report for Manufacturing Execution Systems. Vendors recognized as "Customers' Choice" have met or exceeded both the market average Overall Experience and the market average User Interest and Adoption. We believe that this distinction places PINpoint among the top MES providers globally, reflecting the high levels of satisfaction and trust expressed by customers who have implemented PINpoint's solutions in their manufacturing operations.

"We are proud to be recognized as a Customers' Choice in the Gartner Peer Insights Voice of the Customer report for 2024," said Don McCartney, CEO of PINpoint Information Systems. "In our view, this recognition is a testament to our unwavering commitment to delivering cutting-edge <a href="MES solutions">MES solutions</a> that meet the evolving needs of our customers. We are deeply grateful to our customers for their trust and support, and we remain dedicated to driving innovation and excellence in the manufacturing sector."

PINpoint's MES solutions are designed to address the complex challenges of modern discrete manufacturing, offering a robust platform that integrates seamlessly with existing enterprise systems such as ERP and PLM. By providing real-time visibility, control, and optimization of production processes, PINpoint MES empowers manufacturers to respond quickly to changes in demand, reduce waste, and improve overall productivity. The company's solutions are trusted by leading manufacturers across various industries, including automotive, aerospace, and marine.

In addition to its cutting-edge technology, PINpoint is committed to delivering exceptional customer support and service. The company works closely with its clients to ensure that their MES implementations are tailored to meet their specific needs and that they derive maximum value from their investment. This customercentric approach has been a key driver of PINpoint's success and has contributed to its strong reputation in the MES market.

Gartner, Voice of the Customer for Manufacturing Execution Systems, 11 September 2024.

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## **About PINpoint Information Systems**

PINpoint Information Systems has been a leading provider of MES solutions for over 25 years, offering advanced, configurable, and out-of-the-box software designed to enhance manufacturing efficiency and quality. With a proven track record of success across major industrial sectors, PINpoint continues to set the standard for MES excellence, driving innovation and continuous improvement in manufacturing operations worldwide. By integrating cutting-edge technologies and leveraging real-time data, PINpoint empowers organizations to achieve higher levels of productivity, quality, and operational agility. Our commitment to innovation and customer success has positioned us as a trusted partner for manufacturers seeking to navigate the complexities of Industry 4.0.

For more information about PINpoint Information Systems and its MES solutions, visit <a href="https://www.pinpointinfo.com">www.pinpointinfo.com</a>.

Read what <u>PINpoint's customers</u> are saying about us on Gartner<sup>®</sup> Peer Insights<sup>™</sup>.

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