

2talk Award TMC Internet Telephony Excellence Award for Second Consecutive Year

Industry-leading hosted VoIP provider 2talk continues to set the standard for innovation, customer satisfaction, and uninterrupted communication

REDONDO BEACH, CA, UNITED STATES, October 2, 2024 /EINPresswire.com/ -- 2talk, a pioneer in Internet Telephony and Hosted VoIP solutions, has been honored with the TMC Internet Telephony Excellence Award for 2024, marking the [second consecutive year](#) the company has received a prestigious accolade from TMC. This recognition, based on actual customer case studies, cements 2talk's position as a leader in the rapidly evolving IP communications industry.



Dot Johnstone, CEO of 2talk, commented on the achievement: "We're thrilled to receive the TMC Internet Telephony Excellence Award for the second year running. This recognition reaffirms our unwavering commitment to our customers and their communication needs. In today's fast-

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Dot Johnstone, CEO

paced business environment, staying connected is critical. Our crystal-clear Internet Telephony solutions like our [UCaaS](#), Hosted VoIP and innovative Cloud PBX solutions, ensure that our customers never miss a beat when it comes to communicating with their customers.”

Johnstone continued, "What truly sets us apart is our dedication to our customers' success. We've made it our mission to provide businesses with robust functionality that not only [slashes phone bills](#) by 60-80% but also enhances their ability to serve their own customers better. Our platform eliminates the need for costly on-premise

equipment while providing advanced features like auto-attendants, call queues, and AI-driven call transcription - all managed through our intuitive Switchboard interface."

As businesses increasingly seek flexible, cost-effective communication solutions, 2talk stands out as a provider that consistently delivers results. The company's innovative approach and customer-centric philosophy have earned it a loyal following among industry executives, channel partners, and IT decision-makers.

Rich Tehrani, CEO of TMC, commented on the award: "It gives me great pleasure to congratulate 2talk as a winner of the Internet Telephony Excellence Award. Their solution has proven to be exceptional, providing customers with a true advantage in the market. End users can confidently choose 2talk's award-winning offering, knowing it has been recognized for its excellence in facilitating uninterrupted business communication."

As 2talk continues to expand its footprint in the Internet Telephony market, the company remains focused on developing new features and capabilities that address the evolving needs of modern businesses and their customers. With this latest award, 2talk reaffirms its position as the go-to choice for organizations seeking a reliable, innovative, and future-proof communication solution that puts customer connectivity at the forefront.

To learn more about how 2talk can help your business thrive, and about 2talk's award-winning internet telephony solutions, please visit 2talk.com or email hello@2talk.com.

The 2024 INTERNET TELEPHONY Hosted VoIP Excellence Award winners will be published on INTERNET TELEPHONY magazine online.

About 2talk

2talk LLC has been delivering crystal-clear Internet Telephony, Hosted VoIP and feature-rich Cloud PBX solutions to US businesses since 2008. Known for its user-friendly interface, transparent pricing, and robust feature set, 2talk empowers businesses of all sizes to enhance their communications while significantly reducing costs. The company's commitment to innovation, customer satisfaction, and ensuring uninterrupted communication between



The advertisement for 2talk's Microsoft Teams Direct Routing solution is presented in a clean, professional layout. At the top, the 2talk logo is prominently displayed next to the headline "Microsoft Teams Direct Routing". Below this, a sub-headline states, "Combine the power of Microsoft Teams' collaboration tools and 2talk's calling network while saving on Teams Phone licensing costs." The main body of the ad is divided into several sections. On the left, a section titled "Business communications solutions to help you grow" lists various services: UCaaS, Hosted PBX, Messaging, Video Conferencing, Faxing, Phone Numbers, Hardware, Mobility, POTS Replacement, MS Teams Direct Routing, and Cloud Solutions. This is followed by a "Calling" section that emphasizes taking full control of numbers with high-value features powered by Cloud PBX. To the right, a "Messaging" section highlights collaboration with online calling and the ability to import contacts or create new ones. Below these, a "Flexible, easy-to-use phone system" section lists benefits such as a business-grade crystal-clear calling quality, a reliable network, and the ability to get local, toll-free, vanity, and international numbers. Further down, a "Go beyond Teams" section encourages users to take advantage of 2talk's own UCaaS solution, which includes messaging, video, and more. The bottom of the ad features a "Get in touch with us today!" call to action, providing contact information for account representatives. The entire advertisement is set against a dark blue background with white and light blue text, and includes several small images of people using the service.

2talk

Microsoft Teams Direct Routing

Combine the power of Microsoft Teams' collaboration tools and 2talk's calling network while saving on Teams Phone licensing costs.

The Best of Both Worlds

If your business is all in with Microsoft 365 and collaborating through Microsoft Teams, adding powerful calling features is a no-brainer. At least until you realize the extra costs involved with all the licensing! That's where 2talk can help you stay at it, but not buried under a pile of Microsoft bills. Through Direct Routing, you can manage your phone numbers and keep costs at bay by connecting 2talk to your Teams Phone.

What's included:

- Unlimited US Domestic calls
- Unlimited calls to 35+ countries

All Microsoft Teams Phone Standard licenses, purchased from Microsoft, are required for each user.

Retain Control Over Your Devices and Phone Numbers

With the flexible licensing provided by 2talk, you control your costs by only paying for Teams Phone licenses you actually need. Keep using older devices in your phone network - even analog ones (with adapters) - that are not Teams-compatible by connecting them directly to 2talk. Park any other remaining unassigned numbers with 2talk for a fixed monthly fee, and bring them back to life any time you'd like.

Simplified Setup, Easy Number Management and Reliable Support

Direct Routing is made easier by a simplified setup wizard that guides your IT administrator step by step. It's as easy as copying and pasting commands! Port your existing numbers in or get new ones by accessing the Switchboard on 2talk's Cloud PBX. And if anything happens along the way, you can count on the support of a team that is experienced with communications, and has been doing this for over 15 years.

Go beyond Teams

If you're looking for the ultimate savings when comparing to Microsoft Teams, take a moment to consider 2talk's own UCaaS solution, with messaging, video, and more!

Award-winning service.

2talk's award-winning service is trusted by 10,000+ people from businesses just like yours. Save up to 80% when switching, with no hidden charges or surprises.

Get in touch with us today!
Contact your account representative, visit 2talk.com or call us at 1 800 283 1332.

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Works with all your devices.
No matter if you're rocking a smartphone, computer, or a traditional deskphone, 2talk helps you stay connected with your team and your customers.

Award-winning service.
2talk's award-winning service is trusted by 10,000+ people from businesses just like yours. Save up to 80% when switching, with no per-user licensing costs.

Get in touch with us today!
sales@2talk.com | 1 800 283 1332

businesses and their customers has earned it multiple industry accolades and a loyal customer base across various sectors. For more information visit 2talk.com.

About INTERNET TELEPHONY magazine

INTERNET TELEPHONY magazine has been the IP Communications Authority since 1998™. Beginning with the first issue in February of 1998, INTERNET TELEPHONY has been providing unbiased views of the complicated converged communications space. INTERNET TELEPHONY offers rich content from solutions-focused editorial content to reviews on products and services from TMC Labs. INTERNET TELEPHONY magazine reaches more than 225,000 readers, including pass-along readers. For more information, please visit www.itmag.com.

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