

## InsideDesk Unveils Automated Daily ERA Collection to Revolutionize Dental RCM Efficiency

InsideDesk introduces automated daily ERA collection, streamlining dental RCM processes and enhancing efficiency for DSOs.

AUSTIN, TX, UNITED STATES, October 10, 2024 /EINPresswire.com/ -- InsideDesk, a leading provider of dental revenue cycle management (RCM) solutions, is excited to announce the launch of its latest feature: automated daily ERA collection. This new integration seamlessly



incorporates ERAs into InsideDesk's platform, providing dental service organizations (DSOs) with the most advanced and comprehensive RCM data integration available on the market.

InsideDesk's ERA add-on enhances its existing data aggregation capabilities, enabling DSOs to access all claim updates under one roof. By automating the collection and matching of Electronic Remittance Advice (ERA) with the corresponding PMS claims, InsideDesk eliminates the need for manual follow-up and data entry, significantly reducing administrative burden and the potential for errors.

"Following up on claims to ensure successful resolution and AR collection is often a time-consuming task for DSOs typically requiring access to multiple systems," said Paul Chen, Founder of InsideDesk. "Our new automated ERA collection feature allows agents to access ERAs quickly after they are created by the payor, with everything presented alongside the EOB for a claim, providing a one-stop solution for claim follow-ups."

The automated ERA collection feature is designed to address several common pain points in dental RCM, including:

- Enhanced Visibility: By consolidating ERA and EOB data in a single platform, DSOs gain complete transparency into claim status, reducing the need for navigating multiple systems.

- Efficiency and Time Savings: Automation eliminates manual ERA collection and matching, freeing up valuable time for RCM teams to focus on higher-value tasks.
- Reduced Errors and Delays: The system automatically matches ERAs to claims, minimizing the risk of mismatches and ensuring faster resolution of outstanding claims.

InsideDesk's new feature represents a significant step forward in dental RCM technology, aligning with the company's long-term vision of creating a fully integrated, Al-driven RCM ecosystem for the dental industry. This innovation empowers DSOs with cutting-edge tools to optimize their financial management processes to achieve better revenue outcomes.

## About InsideDesk:

InsideDesk is a leading provider of innovative RCM solutions tailored specifically for the dental industry. Our mission is to empower DSOs with the tools they need to optimize operations, improve cash flow, and enhance patient care. With a focus on automation and efficiency, InsideDesk delivers comprehensive solutions that simplify complex RCM processes, allowing dental practices to thrive in a competitive landscape.

For more information on InsideDesk's innovative RCM solutions and to see how the automated daily ERA collection can benefit your organization, visit www.insidedesk.com

Alisa Lauer InsideDesk alisa.lauer@insidedesk.com Visit us on social media: Facebook LinkedIn Instagram

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