

RefillGenie Service Now Available 24/7 in 41 US States

The company expands to 41 states, offering 24/7 prescription refill service with live operators to bridge healthcare gaps and ensure medication continuity.



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22, 2024 /EINPresswire.com/ -- RefillGenie, a pioneering telehealth company specializing in medication refills, has announced the expansion of its services to 41 states across the United States, as well as Washington D.C. This significant growth marks a major milestone in the company's mission to provide accessible and convenient healthcare solutions for patients managing chronic conditions.

Founded by physicians concerned about patients suffering from preventable health crises due to medication lapses, RefillGenie offers a simple, text-based service that ensures patients can access their life-saving medications when needed. The service is now available 24/7 with live operators, setting it apart from chatbot-based alternatives.

Dr. Stephen Kelly, Founder of RefillGenie, stated, "Our expansion to 41 states represents a crucial step in addressing the gaps in our healthcare system. We've seen too many patients experience severe health complications simply because they couldn't refill their prescriptions. RefillGenie is here to change that narrative."

The service is particularly beneficial for patients who are between doctors, insurance plans, or dealing with unexpected life events that make it challenging to maintain their medication regimen. RefillGenie's reach now extends to major states including California, New York, Texas, and Florida, among others.

Key Features of RefillGenie:

- 24/7 Availability: Connect with live operators anytime, day or night, to request refills.
- Wide Coverage: Service now available in 41 states and Washington D.C.
- Fast Turnaround: Most refills processed within 12 hours, with an express option for 4-hour delivery.

- Patient-Focused Care: Dedicated to providing personalized support and guidance.
- Commitment to Safety: Prioritizes patient safety with careful medication reviews.

RefillGenie has garnered positive feedback from patients across the country. Tracie H. shares, "Wonderful, convenient service with polite, competent physicians and expedient service. I highly recommend RefillGenie!" Jeremiah G. adds, "All of the individuals that I have interacted with have been extremely kind and accommodating. I would recommend this service to anyone who needs it."

Julie D., a patient residing in a rural area, highlights the impact of RefillGenie on her healthcare access: "This service has saved me the hassle of finding and making doctor visits. Rural areas are lacking in primary care and having this online refill service has been such a lifesaver. I haven't had to go without my necessary medication since I've found RefillGenie. The doctors and staff have been caring, prompt, and very helpful."

RefillGenie's commitment to patient well-being extends beyond simple refills:

- Bridging Healthcare Gaps: Provides a crucial safety net for patients between doctors or insurance plans.
- Preventing Complications: Helps patients avoid the serious health risks associated with missed medications.
- Free Lab Order and Interpretation: Offers complimentary lab services when necessary for safe refills.

While RefillGenie provides a crucial service, the company emphasizes that it is not a replacement for primary care. Dr. Kelly explained, "We encourage all our patients to re-establish care with a local provider as soon as possible. RefillGenie exists as a temporary resource to bridge the gaps in care that often occur in times of uncertainty."

The company's commitment to patient safety is evident in its approach to medication refills. RefillGenie does not refill controlled substances or medicines that require close monitoring of blood levels. In cases where bloodwork is necessary before providing a refill, the company offers free lab orders and interpretation.

As the healthcare landscape continues to evolve, RefillGenie's expansion represents a significant step towards ensuring continuous care for patients across the United States. The company's focus on accessibility, safety, and efficiency positions it as a valuable resource in the ongoing effort to improve healthcare outcomes.

RefillGenie is not an online pharmacy. It is a telehealth platform where customers can interact with a board-certified physician via encrypted text chat; if approved, the physician sends a prescription for a refill of an existing medication. Proof of a previous prescription is required. To learn more about RefillGenie's services, call +1 (929)-274-3052. Stay updated with the latest healthcare insights and news by visiting the company blog at <u>RefillGenie News</u>.

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About RefillGenie

The physician founders of RefillGenie (https://refillgenie.com/about-us/) were tired of seeing patients suffer from strokes and heart attacks simply because they were unable to refill their blood pressure medication. For that reason, they created a simple, text-based service to ensure anyone can access their life-saving medications, even when in-between doctors or insurance plans.

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Note to Editors

- RefillGenie is a telehealth company that provides medication refill services to patients in 41 states across the USA.
- The company was founded by Dr. Stephen Kelly and is headquartered in Jersey City, New Jersey.
- RefillGenie's mission is to remove barriers to medication access and ensure patients can easily manage their health, even during times of uncertainty or transition.
- The company offers a user-friendly, text-based service with transparent pricing and direct communication with licensed physicians.
- RefillGenie does not intend to replace primary care doctors. It serves as a temporary resource to bridge gaps in care and prevent complications from conditions like diabetes and hypertension.

End of Press Release.

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