

# NHS Agrees a 4 Year Partnership with Autonomo and SV365 to open Queue-Free, 24/7 Shops

*Autonomo convert existing or new stores inside hospitals into 24/7 stores, with fewer or no retail staff required to help with the NHS staff shortage*

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[/Einpresswire.com/](https://www.einpresswire.com/) -- Now NHS staff, patients, and visitors can purchase 24/7 with no queues thanks to a groundbreaking four-year partnership between NHS England, Autonomo and SV365 Technologies. This matters because the NHS has a staffing shortage and this frees up staff to perform critical jobs.



NHS & Autonomo bring 24/7 stores to hospitals in England

We do this using AI and computer vision. Autonomo converts existing or new stores inside hospitals into 24/7 stores, with fewer or no retail staff required. The product range is flexible, laid out as a typical retail store or a grab-and-go store including fresh fruits, ready meals, heated foods, chilled and hot drinks.

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The NHS England standards stress that food is medicine. We're excited by the Autonomo and SV365 partnership, offering a user-friendly approach to provide healthy meals for all ages.”

*Timothy Radcliffe, NHS England*

“The NHS England National Standards for Healthcare Food and Drink highlight that food is medicine. It's our responsibility to provide healthy meals 24/7, ensuring staff and patients have the energy to perform at their best. We are excited with the Autonomo and SV365 partnership, for their user-friendly approach for shoppers of all ages.”

*Timothy Radcliffe, NHS England Zero Food Manager*

“Autonomo is honoured to serve doctors, nurses and patients with more affordable food options night and day. Since the first Autonomo powered store opened 2 years ago we have found most shoppers are over 50's, which suits the older shopper demographic in a hospital. We're excited to

add value to NHS staff in a meaningful way”, James Sutherland, CEO, Autonomo

Beyond convenience, these autonomous stores address the growing challenge of hospital staffing by reducing the need for on-site personnel in retail spaces. This allows hospital staff to focus on delivering patient care, driving efficiency across hospital operations. Additionally, the cutting-edge technology behind the stores helps to minimise food waste, making this not only a convenient but also a sustainable solution.

This partnership exemplifies the NHS's commitment to innovative solutions that improve the well-being of its workforce and community, whilst also driving operational and environmental sustainability.

For further information, follow us on [LinkedIn](#) or visit our [website](#).

James Sutherland

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