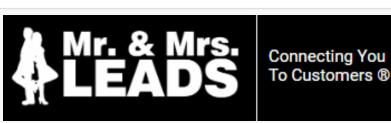


Mr. & Mrs. Leads Expands Services to Include After-Hours and Weekend Answering Support for Electrical Contractors

Mr. & *Mrs.* Leads launches after-hours and weekend answering service to help electrical contractors capture every lead and boost client engagement, day or night.

COLORADO SPRINGS, CO, UNITED STATES, November 20, 2024 /EINPresswire.com/ -- Mr. & Mrs. Leads, a leader in digital marketing solutions exclusively for electrical contractors, is excited to announce a new service offering: after-hours and weekend answering support. This enhanced service, available to clients on their top-tier packages, provides a dedicated team of American callers to manage leads outside of regular business hours, ensuring that



Mr & Mrs Leads



Joshua T. Osborne

contractors never miss an opportunity to connect with potential clients.

With the electrical contracting industry becoming increasingly competitive, the need for efficient and responsive customer engagement has grown. Many contractors, already busy managing

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Our after-hours answering service works hand-in-hand with our CRM to provide a complete lead management solution for our clients" Joshua Osborne their day-to-day operations, find it challenging to keep up with calls outside of regular hours. Recognizing this gap, Mr. & Mrs. Leads is providing a seamless solution to help electrical contractors improve lead response times, engage potential clients faster, and ultimately increase conversion rates.

"We understand that contractors are constantly on the go, often unable to handle every call that comes in after hours," says <u>Josh Osborne</u>, General Manager of Mr. & Mrs. Leads. "Our new answering service allows them to relax, knowing their leads are being managed professionally, even during evenings and weekends. We want our clients to feel confident that they're not losing any business, no matter what time a customer reaches out."

A Personalized and Professional Touch for Every Lead

Unlike generic call centers, Mr. & Mrs. Leads' after-hours answering service is tailored to the needs of electrical contractors. Staffed with professional American callers who are trained to represent each contractor's brand, the service provides a warm and knowledgeable response to each prospective client. Whether the caller is inquiring about services, requesting an estimate, or seeking specific information, they receive timely and personalized assistance.

This high-touch approach ensures that clients feel valued from the moment they call, strengthening the contractor's reputation and enhancing customer satisfaction. By providing this level of engagement, Mr. & Mrs. Leads helps contractors make a positive first impression that increases the likelihood of conversion.

Seamless Integration with Mr. & Mrs. Leads' Custom CRM

The new answering service integrates seamlessly with Mr. & Mrs. Leads' custom CRM, built specifically for the electrical contracting industry. Available to clients in the Wired for Growth and High Voltage Impact packages, the CRM automates lead capture, follow-ups, and scheduling, making it easy to manage client relationships and appointments. When a lead is received after hours, it's immediately logged into the CRM, and follow-ups are scheduled automatically, ensuring that every inquiry is promptly attended to.

"Our after-hours answering service works hand-in-hand with our CRM to provide a complete lead management solution for our clients," Osborne explains. "Contractors get the best of both worlds—a team that keeps their leads engaged and a system that keeps them organized and ready to follow up."

Increasing Conversion Rates and Business Opportunities

Mr. & Mrs. Leads' after-hours and weekend answering service addresses a critical need for contractors who want to maximize every business opportunity. By ensuring that no call goes unanswered, contractors can capture leads that might otherwise be missed. This round-the-clock engagement improves customer satisfaction, enhances client trust, and ultimately increases conversion rates, all while allowing contractors to focus on delivering quality service.

Electrical contractors who partner with Mr. & Mrs. Leads now have the assurance that they are supported around the clock, giving them an edge in a competitive industry. This service expansion underscores Mr. & Mrs. Leads' commitment to helping contractors grow and succeed

by providing innovative, customer-centric solutions.

About Mr. & Mrs. Leads

Founded in 2016, Mr. & Mrs. Leads specializes in digital marketing solutions for electrical contractors. With a focus on SEO, Google Maps optimization, reputation management, and a custom CRM, Mr. & Mrs. Leads provides tools and services designed to streamline operations and drive growth. Led by General Manager Josh Osborne, Mr. & Mrs. Leads is dedicated to helping contractors thrive in a digital-first world.

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