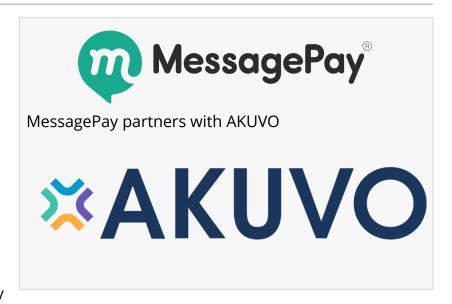


MessagePay and AKUVO Partner to Infuse Collections with Advanced Payment Technology

LEHI, UT, UNITED STATES, December 18, 2024 /EINPresswire.com/ -- Today MessagePay announced its integration into AKUVO's Virtual Collector, a key component of the company's collections platform.

AKUVO's Virtual Collector is designed to empower borrowers to manage their delinquent accounts in a self-service manner, reducing the need for direct interaction with collection agents. The integration of MessagePay



will allow mutual customers to provide borrowers with more convenient payment options. Borrowers will be able to perform self service payments from Virtual Collector with ease with payment information tracked directly within AKUVO's collections platform.



The addition of MessagePay within our Virtual Collector will not only streamline the payment process for consumers but also provide financial institutions with visibility into the entire process."

Mike Ruggiero, SVP of Partnerships, AKUVO "Embedding our payment technology directly within AKUVO's Virtual Collector streamlines the entire payment process, making it more user-friendly for individuals seeking to quickly resolve their financial obligations, said Greg Pesci, President and CEO, MessagePay. "This is a game-changer in how we envision collections should work, promoting faster resolutions and improved customer satisfaction."

"The addition of MessagePay within our Virtual Collector will not only streamline the payment process for consumers but also provide financial institutions with visibility into the entire process," said Mike Ruggiero, SVP of

Partnerships at AKUVO. "This advancement empowers consumers to manage past due commitments seamlessly, while making financial institutions more efficient in the process."

About MessagePay

MessagePay is a trailblazer in payment solutions, focusing on creating frictionless financial transactions for businesses and consumers alike. With a focus on integration, MessagePay now enhances the collections process with its secure, versatile, and user-friendly payment options. Visit messagepay.com for more information.

About AKUVO□□

AKUVO is a leading provider of cloud-native collections software solutions that elevate how banks, credit unions, and fintechs collect and manage their portfolios via its products. Whether it is through their stand-alone virtual collector, or its next-generation collections platform, AKUVO provides the technology and data necessary to increase collections efficiency, provide a digital consumer experience, reduce staff costs, anticipate delinquencies, and provide insight into future credit decisions. AKUVO delivers a digital future for collections and account performance management with a visionary, behavior-based approach while taking full advantage of emerging technologies such as artificial intelligence, natural language processing, and machine learning. To learn more, visit www.akuvo.com.

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