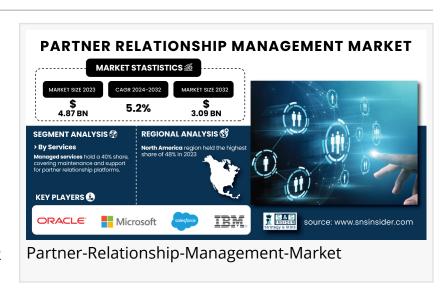


Partner Relationship Management Market to Exceed \$4.87 Billion by 2032 Due to Growing Demand for Partner Collaboration

The Partner Relationship Management market is rapidly evolving, driven by the rising importance of seamless partner collaboration and process automation.

AUSTIN, TX, UNITED STATES, January 15, 2025 /EINPresswire.com/ -- The Partner Relationship Management Market size was USD 3.09 billion in 2023 and is expected to reach USD 4.87 billion by 2032, growing at a CAGR of 5.2% over the forecast period of 2024-2032.



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Keyplayers:

Salesforce, Oracle, SAP, IBM, Microsoft, Infor, Cvent, Channeltivity, PartnerPath, Incentive Solutions

Key Benefits and Role of Partner Relationship Management Platforms

© Enhanced Sales Productivity:

oPartner Relationship Management solutions improve the communications and sharing of data, which in turn streamlines lead nurturing and sales funnels.

oThese improvements help create additional revenues for companies and their partners.

□Streamlined Partner Onboarding and Training:

oPartner Relationship Management solutions reduce onboarding and training time and cost. oEnsure that the partners are in a better position to represent the brand.

Data-Driven Decision-Making:

oPartner Relationship Management platforms provide critical insights into partner performance.

oBusinesses can identify top-performing partners, customize marketing strategies, and optimize

channel strategies for better outcomes.

□Support for Complex Channel Networks:

oPartner Relationship Management platforms help manage intricate and global partner networks efficiently.

oU.S.-based companies use Partner Relationship Management tools to extend their global influence while maintaining effective oversight and communication within their ecosystems.

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Segment Analysis

By Services

Managed services dominate the Partner Relationship Management market, accounting for 40% of the market share in 2023. These services provide ongoing maintenance and support, enabling vendors to focus on core competencies. Training services, at 30%, focus on preparing users to use Partner Relationship Management in the best possible way, while consulting services divide their 30% share between strategic implementation and continuous optimization. This balanced approach ensures that Partner Relationship Management solutions are both strategically integrated and continuously refined.

By Organization Size

Large enterprises, with their complex partner networks, command 65% of the market share in 2023. They prioritize comprehensive Partner Relationship Management solutions with advanced features like multi-level program management and robust customization. Meanwhile, SMEs, holding 35% of the market, favor scalable, cost-effective, cloud-based Partner Relationship Management tools to streamline their smaller networks and address limited IT resources. By Deployment Type

In 2023, on-premises solutions dominated the Partner Relationship Management market with a 65% share, reflecting their stronghold among organizations with established legacy systems and stringent data security requirements. However, cloud-based Partner Relationship Management solutions grow rapidly as they are inherently flexible and scalable while yet cost-effective. They particularly attract SMEs, who prefer less expensive options with minimal upfront investment. In addition, remote working increased the adoption of cloud-based platforms as they provide constant, seamless access and collaboration regardless of location.

Key Regional Development

North America dominated the market in 2023 with a 48% share and is expected to maintain its lead throughout the forecast period. This region has the presence of big techs such as Salesforce and Oracle, driving innovation in Partner Relationship Management solutions. Internet technologies and government initiatives are encouraging the adoption of digital tools, which are pushing the implementation of Partner Relationship Management across SMEs.

In the U.S., approximately 90% of companies utilize Partner Relationship Management solutions, the move reflects the commitment of the region to improve the collaboration of partners and

data-driven decision-making. Companies are also emphasizing robust measures of data security and privacy that are in alignment with regional compliance requirements. Consequently, North America is well-positioned to be a market leader in Partner Relationship Management.

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Recent Developments

□October 2024: Oracle launched AI capabilities for its Fusion Cloud Service and Fusion Field Service platforms, aimed at improving end-to-end service automation and customer experience.

IJuly 2024: Salesforce introduced Partner Connect, an advanced feature in its Partner Relationship Management platform that enhances real-time deal insights sharing, fostering improved collaboration and streamlined sales processes.

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