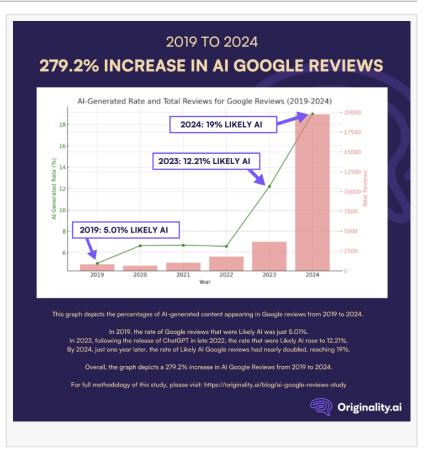


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COLLINGWOOD, ONTARIO, CANADA, January 22, 2025 /EINPresswire.com/ --According to a <u>new study</u> by <u>Originality.ai</u>, the <u>most accurate AI</u> <u>content detector</u>, there has been a 279.2% increase in AI-generated Google reviews from 2019 to 2024, with nearly one in five reviews (19%) flagged as AIgenerated in 2024 alone- raising significant concerns about the authenticity of online feedback.

The study highlights the growing challenge for consumers and businesses to differentiate between



genuine and fabricated reviews and calls for proactive measures to preserve trust in digital marketplaces.

Key Findings:

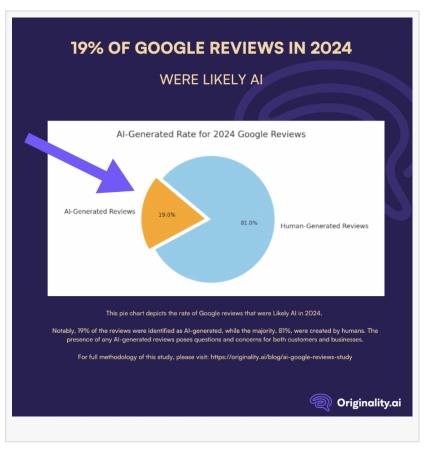
- From 2019 to 2024, the proportion of AI-generated reviews on Google grew by a whopping 279.2%.

- On average, 8.4% of all Google reviews from 2019 to 2024 were identified as Al-generated.
- Al-generated reviews nearly doubled from 12.21% in 2023 to 19% in 2024.
- That means nearly one in five Google reviews were AI-generated last year alone.

Implications for Consumers and Businesses:

The findings raise pressing concerns about the authenticity of online reviews, a cornerstone for many purchasing decisions. Al-generated reviews, often designed to mimic genuine consumer opinions, risk misleading customers and undermining the trust that businesses and consumers place in platforms like Google.

A Call to Action This research highlights the critical need for businesses, consumers, and platforms to work together to preserve the integrity of online reviews. By



understanding the prevalence of AI-generated content and its potential impacts, stakeholders can implement strategies to ensure a more authentic digital marketplace.

Read the full study here: <u>https://originality.ai/blog/ai-google-reviews-study</u>

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