

Right at Home Northwest Suburban Chicago is Recognized as 2025 Best of Home Care® Leader in Experience and Training

These prestigious awards showcase Right at Home Northwest Suburban Chicago's exceptional commitment to both client care and caregiver development.

ARLINGTON HEIGHTS, IL, UNITED STATES, January 31, 2025 /EINPresswire.com/ -- Right at Home Northwest Suburban Chicago, a trusted provider of in-home care services for over two decades, announced today that it has received two distinguished 2025 Best of Home Care® awards from Activated Insights: Leader in Experience and Leader in Training. These prestigious recognitions position Right at Home Northwest Suburban Chicago among the nation's top-performing home care providers, showcasing their exceptional commitment to both client care and caregiver development.



Activated Insight's Leader in Training Award

The Leader in Experience Award, the highest recognition awarded by Activated Insights, places Right at Home Northwest Suburban Chicago in the top 10% of home care providers nationwide. This recognition is based on consistent excellence across 10 or more quality metrics, including caregiver training, compassion, communication, and client/caregiver compatibility. Additionally, the Leader in Training Award acknowledges their position in the top 25% of providers for outstanding staff education and development.

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As we deepen our community presence, we remain focused on maintaining the highest standards of care while fostering strong relationships with our clients, their families, and our dedicated caregivers.”

Jeanette Palmer, Owner

“As we celebrate these achievements and prepare for our expansion into our new downtown Arlington Heights office in February 2025, we're reminded that our success stems from a 20-year commitment to exceptional care and

continuous improvement,” says Jeanette Palmer, Owner of Right at Home Northwest Suburban

Chicago. "These awards reflect not just our dedication to professional excellence, but our deeper mission of improving the lives of those we serve. As we deepen our community presence, we remain focused on maintaining the highest standards of care while fostering strong relationships with our clients, their families, and our dedicated caregivers."

To qualify for these distinctions, Right at Home Northwest Suburban Chicago underwent rigorous evaluation processes, including monthly client and caregiver satisfaction interviews conducted by Activated Insights. The agency demonstrated excellence in caregiver education through high levels of staff participation in continuing education and specialized training programs.

"At Activated Insights, our mission is to help post-acute care businesses create experiences that go beyond client and caregiver expectations," says Bud Meadows, Chief Executive Officer of Activated Insights. "Right at Home Northwest Suburban Chicago exemplifies excellence in both care delivery and professional development. Their two decades of service, combined with these prestigious recognitions, showcase their unwavering commitment to quality care and continuous improvement."

As Right at Home Northwest Suburban Chicago expands its physical presence in Arlington Heights, these awards underscore their position as a proven leader in home care services and their readiness to serve an even broader community with the same level of excellence that has defined their first 20 years.

About Right At Home Northwest Suburban Chicago
For over two decades, Right At Home has been a trusted cornerstone of in-home care in Northwest Suburban Chicago, earning its reputation through countless lives touched and families supported. The organization's dedication to excellence is reflected in its recognition as a Leader in Excellence and Leader in Experience for seven consecutive years, a testament to its



Activated Insight's Leader in Experience Award



Arlington Heights Office: 34 S. Dunton Ave.
Arlington Heights, IL 60005

unwavering commitment to exceptional care.

As a leading provider of in-home caregiving services, Right At Home believes that great care changes everything. The organization's personalized approach ensures that each client receives care that's as unique as they are, empowering them to age gracefully and confidently in the comfort of their own homes. From companionship to specialized care, the experienced team brings compassion, expertise, and dedication to every home they serve.

What truly sets Right At Home apart isn't just the awards or years of service - it's the deep understanding that every family's journey is unique, and every client deserves care that feels like it's coming from family. This philosophy has guided the organization for over 20 years and continues to drive its mission of serving the community.

www.rightathome.net/mount-prospect

About Activated Insights

Activated Insights enables long-term care and post-acute care providers to optimize every interaction with employees and clients. By offering comprehensive capabilities in recruitment, training, retention, and experience management, we enable organizations to enhance care quality and boost employee engagement. Our data-driven approach, including industry benchmarking and recognition programs, helps providers improve satisfaction, reduce turnover, and achieve operational excellence. Activated Insights is dedicated to elevating the care experience across the continuum of home-based care, senior living, to post-acute care. For more information, visit: <https://activatedinsights.com/>.

Jeanette Palmer

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