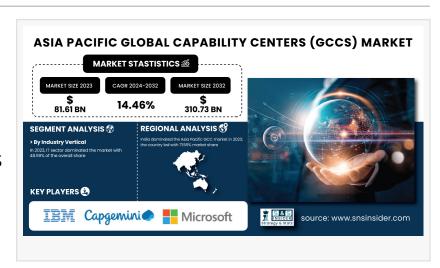


Asia Pacific GCC Market to reach USD 310.73 Bn by 2032, driven by digital transformation, per SNS Insider.

Asia Pacific GCC Market was valued at USD 81.61 Bn in 2023 and is projected to reach USD 310.73 Bn by 2032, growing at a 14.46% CAGR from 2024-2032.

AUSTIN, TX, UNITED STATES, February 14, 2025 /EINPresswire.com/ -- The SNS Insider report indicates that the Asia Pacific Global Capability Centers
Market was valued at USD 81.61 billion in 2023 and is projected to grow to USD 310.73 billion by 2032,



exhibiting a CAGR of 14.46% over the forecast period of 2024-2032. The rapid adoption of digital transformation strategies across industries is propelling the growth of Global Capability Centers in the Asia Pacific region, as organizations seek to enhance operational efficiency and innovation.

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Some of Major Keyplayers:

- Microsoft (Cloud Computing, Software Development)
- Amazon Web Services (AWS) (Cloud Infrastructure, Data Centers)
- Google (Search Engine Services, Cloud Solutions)
- Cognizant (IT Consulting, Business Process Outsourcing)
- Accenture (Digital Transformation, Technology Consulting)
- IBM (Cloud Services, AI & Cognitive Solutions)
- Infosys (IT Services, Business Process Management)
- Tata Consultancy Services (TCS) (Software Services, IT Consulting)
- Wipro (Managed IT Services, Digital Consulting)
- Deloitte (Consulting, Risk Advisory)
- KPMG (Audit, Business Advisory)
- Capgemini (IT Services, Outsourcing)

- Goldman Sachs (Financial Services, Investment Banking)
- HSBC (Banking, Wealth Management)
- J.P. Morgan (Investment Banking, Financial Services)
- Standard Chartered (Corporate Banking, Treasury Services)
- Shell (Energy Solutions, Oil & Gas Exploration)
- Schneider Electric (Energy Management, Automation Solutions)
- Siemens (Engineering Solutions, Industrial Automation)
- Philips (Medical Devices, Health Technology)

By Service Type: IT Services Lead While Engineering and R&D Services Witness the Fastest Growth

The Information Technology (IT) Services segment dominated the market ad accounted for a significant revenue share in 2023, as demand for software development, cloud computing, and cybersecurity solutions continues to grow. It becomes imperative for organizations to adopt IT services to improve their digital transformation, optimize their operational efficiency, and foster business innovation. Asia Pacific is well suited for this segment due to the availability of an appropriate workforce.

The Engineering and Research & Development (R&D) Services segment is expected to register the fastest CAGR. The increasing focus on product innovation, industrial automation, and other advanced engineering solutions is bolstering the need for R&D services. GCCs are becoming instrumental in providing technology development, IP creation, and process optimization support to global enterprises.

By Industry Vertical: BFSI Sector Dominates While Healthcare and Life Sciences Exhibit Rapid Growth

The BFSI segment dominated the market and accounted for a significant revenue share in 2023 owing to the high adoption of fintech solutions, data analytics, and AI-powered financial services in the BFSI industry. GCCs have been set up by financial institutions in the Asia Pacific for regulatory compliance, risk management and to improve customer experience.

The fastest growth is expected in the Healthcare and life sciences segment in the forecast period. Increasing investments for digital healthcare, telemedicine, and pharmaceutical research boost the expansion of GCC related to this vertical. Such need for regulatory support, clinical trials, and healthcare analytics is another factor propelling growth in this segment.

By Organization Size: Large Enterprises Dominate While SMEs Experience Rapid Expansion

The large Enterprises segment dominated the market and accounted for a significant revenue share in 2023, as the establishment and expansion of GCC by MNCs for controlling cost, digital transformation, and business continuity continues to dominate the market. Such centers are

used by these enterprises for analytics glory, IT support, and innovation.

The SMEs segment is expected to register the fastest CAGR, due to the growing awareness regarding Global Cloud Computing (GCC) benefits like getting access to global markets, scalability, and reduced cost of operations. To be more process-focused, efficient, and innovative, SMEs increasingly adopt GCC models.

Asia Pacific Global Capability Centers Market Segmentation:

By Service Type

- Information Technology (IT) Services
- Business Process Management (BPM)
- Knowledge Process Outsourcing (KPO)
- Engineering and R&D Services

By Industry Vertical

- Banking, Financial Services, and Insurance (BFSI)
- Healthcare and Life Sciences
- Retail and Consumer Goods
- Manufacturing and Automotive
- Telecom & IT

By Organization Size

- Large Enterprises
- Small and Medium Enterprises (SMEs)

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By Region: India Dominates Driven by Skilled Workforce and Cost Efficiency

The Global Capability Centers Market is dominated by India in 2023 with a revenue share of 71.59%, which benefits from an extensive talent pool of highly educated, English-speaking professionals, together with a relatively inexpensive cost base for GCC operations. It has an excellent base of IT talent giving you access to software development, data analytics, and Alpowered solutions, making it easy for multinational corporations to run their businesses from in the country. Furthermore, lower labor costs in India over the Western nations, enable companies to optimally spend while sustaining desired productivity.

Recent Developments in 2024

- September 2024: OpenAl announced the opening of its Asia-Pacific hub in Singapore, aiming to strengthen its presence in the region and collaborate with local enterprises and governments to advance artificial intelligence initiatives.

- November 2024: Carl Zeiss AG inaugurated its first global capability center in Bengaluru, India, focusing on cloud computing, cybersecurity, and software services for its medical technology division, with plans to double its local workforce within three years.

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