

BMW Cleveland's Sixth Consecutive CARFAX Top-Rated Dealer Award Is a Testament to Excellence in Service

Cleveland's premier BMW dealership once again earns top honors for customer satisfaction and service excellence.

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-- In the world of luxury automotive service, consistency isn't just impressive—it's rare. [BMW Cleveland](#)

has once again proven itself as the benchmark for customer care and technical excellence, securing its sixth consecutive CARFAX Top-Rated Dealer award in 2024. This recognition solidifies BMW Cleveland as the premier destination for BMW owners who demand the best, both in the

big things—expert service, factory-trained technicians, and genuine BMW parts—and the little things that make a dealership feel like home.



Precision is non-negotiable for BMW owners, and that's exactly what we deliver."

*John LaValley, BMW Cleveland
Service Manager*

The CARFAX Top-Rated Dealer designation, awarded solely on verified customer feedback, places BMW Cleveland in an elite class of dealerships that don't just sell luxury—they back it up with service worthy of The Ultimate Driving

Machine. With an average customer rating of 4.6 out of 5 stars, the dealership has cultivated a reputation for expertise, transparency, and an unwavering commitment to keeping BMWs at their peak.

"Precision is non-negotiable for BMW owners, and that's exactly what we deliver," says John LaValley, Service Manager at BMW Cleveland. "Our team is factory-trained, our equipment is state-of-the-art, and every repair is done with genuine BMW parts. But what keeps customers coming back is trust—they know their car is in the hands of experts who care as much about it as they do."

Beyond the technical expertise, BMW Cleveland is committed to elevating every aspect of the ownership experience. While guests wait, they enjoy a refined lounge atmosphere with premium



coffee, high-speed WiFi, and a boutique stocked with high-end BMW gear—because the details matter. How do they do it? By focusing on the big things, sure, but also the frickin’ little things.

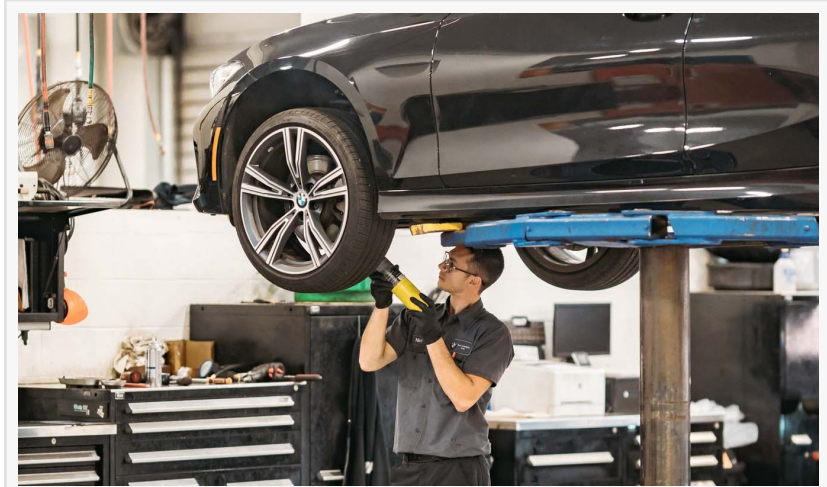
What Sets BMW Cleveland’s [Service Department](#) Apart:

Factory-Certified BMW Technicians – Specialists trained to uphold BMW’s exacting engineering standards.

Genuine BMW Parts & Warranty – OEM BMW parts backed by a 2-year unlimited mileage warranty for optimal performance.

State-of-the-Art Diagnostic Equipment – Precision tools ensuring pinpoint accuracy in repairs and maintenance.

Complimentary Multi-Point Inspection – Every service visit includes a comprehensive performance and safety check.



BMW Cleveland employs only factory-certified technicians to service Northeast Ohioans' BMW vehicles.



BMW Cleveland's dedicated technicians perform hundreds of repair orders a month.

An Experience Worth Staying For – A comfortable, high-end lounge with premium coffee, free WiFi, and a curated selection of BMW apparel and accessories.

Gregg Cleary, Chief Revenue Officer at CARFAX, highlights the importance of this award. “With over 7.8 million verified ratings and reviews, the CARFAX Top-Rated Dealer award reflects real customer trust and satisfaction. BMW Cleveland has demonstrated time and again that excellence isn’t just a goal—it’s their standard.”

BMW Cleveland’s 2024 CARFAX Top-Rated Dealer recognition will be prominently displayed on all CARFAX Vehicle History Reports, reinforcing the dealership’s leadership in quality service and transparency.

BMW owners who demand the best for their vehicle—and appreciate a dealership that sweats the details—know where to go.

Schedule a BMW service appointment here: [BMW Cleveland Service Scheduling](#)

About BMW Cleveland

BMW Cleveland is Ohio's largest family-owned BMW dealership, specializing in BMW service, repairs, and genuine parts. With a reputation built on precision and customer satisfaction, BMW Cleveland continues to set the standard for luxury vehicle maintenance—one service appointment at a time.

About CARFAX

CARFAX, part of S&P Global Mobility, helps millions of people every day confidently shop, buy, service, and sell used cars. The expert in vehicle history since 1984, CARFAX provides CARFAX Used Car Listings, CARFAX Car Care, CARFAX History-Based Value, and the flagship CARFAX Vehicle History Report to consumers and the automotive industry. With the world's largest vehicle history database, CARFAX is nationally recognized as a top workplace by The Washington Post.

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