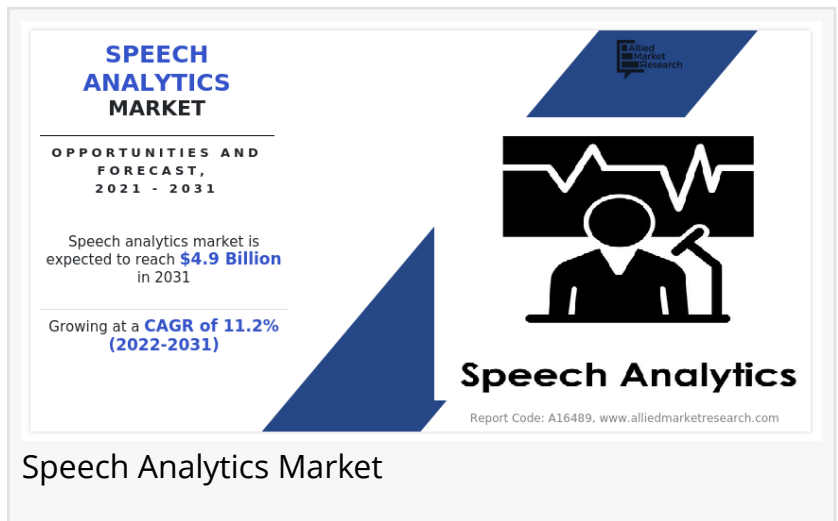


Speech Analytics Market Growth Estimated to Reach 4.9 billion by 2031

The current speech analytics market forecast is quantitatively analyzed from 2021 to 2031 to benchmark financial competency.

WILMINGTON, NEW CASTLE, DE, UNITED STATES, March 12, 2025 /EINPresswire.com/ -- The [Global Speech Analytics Market Opportunities and Forecast, 2021 - 2031](#) report provides a detailed analysis of the top investment pockets, top winning strategies, drivers & opportunities, market size &

estimations, competitive landscape, and evolving market trends. The market study is a helpful source of information for the frontrunners, new entrants, investors, and shareholders in crafting strategies for the future and heightening their position in the market. The global speech analytics market was valued at \$1.7 billion in 2021 and is projected to reach \$4.9 billion by 2031, growing at a CAGR of 11.2% from 2022 to 2031.



The image shows the cover of a report titled "SPEECH ANALYTICS MARKET OPPORTUNITIES AND FORECAST, 2021 - 2031". The cover features a blue and white color scheme with a graphic of a person speaking into a microphone. Key text on the cover includes: "Speech analytics market is expected to reach \$4.9 Billion in 2031" and "Growing at a CAGR of 11.2% (2022-2031)". The Allied Market Research logo is in the top right corner, and the report code "A16489" and website "www.alliedmarketresearch.com" are at the bottom.

Speech Analytics Market

Request a sample report (PDF format) (0000000000 00000000 00 0000 - 141 000000) 00:

<https://www.alliedmarketresearch.com/request-sample/A16489>

Speech analytics is a tool that carries on a process to analyze phone conversations to derive meaningful information, patterns, emotions, and behavior from them. It is usually done with customer calls to analyze it. The whole process can be extended further to various customer interaction channels like social media, chats, emails, texts, etc. Businesses usually have so much data but they are not able to tap it successfully. With speech analytics, they can tap into the untapped data of phone conversations and utilize it for future insights.

By enterprise size, the large enterprises segment contributed to more than three-fourths of the global speech analytics market share in 2021, and is projected to rule the roost by 2031. The SMEs segment, on the other hand, would display the fastest CAGR of 11.66% throughout the forecast period.

Speech Analytics Market Purchase Options :

<https://www.alliedmarketresearch.com/speech-analytics-market/purchase-options>

By industry vertical, the BFSI segment accounted for the highest share in 2021, generating more than one-fourth of the global [speech analytics market revenue](#). The same segment would also portray the fastest CAGR of 13.45% during the forecast period. The other segments assessed through the report include IT and telecom, media and entertainment, retail and eCommerce, and government and defence.

The global [speech analytics market](#) is analyzed across offering, enterprise size, application, industry vertical, and region. The report takes in an exhaustive analysis of the segments and their sub-segments with the help of tabular and graphical representation. Investors and market players can benefit from the breakdown and devise stratagems based on the highest revenue-generating and fastest-growing segments stated in the report.

Speech Analytics Market by Region :

By region, North America held the major share in 2021, garnering nearly two-fifths of the global speech analytics market revenue. Asia-Pacific, simultaneously, would showcase the fastest CAGR of 12.43% from 2022 to 2031. The other provinces analyzed in the report include Europe and LAMEA.

Speech Analytics Market Request for Customization :

<https://www.alliedmarketresearch.com/request-for-customization/A16489>

Speech analytics extracts relevant and vital content from a recorded audio file and can automatically identify, categorize and cross-reference important information regarding what is being said or the actual substance or meaning of the speech, not just individual words. To make this possible, speech analytics makes use of several types of software applications like automatic speech recognition and audio mining tools.

Speech analytics solutions are used in a range of industrial applications, such as IT & Telecommunication, BFSI, Retail, Healthcare, and so on, to provide actionable insights that improve business value and persuade data-driven decision-making to enhance training techniques for individual agents. In addition, the increased usage of IoT-enabled and other advanced speech analytics will make listening for every call possible, empowering managers through the identification of business opportunities, as well as highlighting instances of well-executed calls, which boost the demand for speech analytics market, and in turn, accelerating the market growth over the forecast period. Furthermore, key players operating in the market are expected to develop voice control over IoT devices to provide end-users with increased business value. This is further expected to present lucrative opportunities for increasing the speech analytics market share.

in today's world. Please see our Editorial Guidelines for more information.

© 1995-2025 Newsmatics Inc. All Right Reserved.