

Autoflow Introduces AI-Enhanced Technician Notes in its Digital Vehicle Inspections

DALLAS, TX, UNITED STATES, March 24, 2025 /EINPresswire.com/ -- Autoflow continues to make digital vehicle inspections easier and more efficient for technicians with the launch of its AI-enhanced technician notes, designed to help technicians document repair findings more clearly and professionally. This new feature improves [digital vehicle inspections \(DVIs\)](#) by making it simple to refine technician notes, ensuring customers receive easy-to-understand recommendations that build trust and drive faster approvals.



“Technicians are skilled at diagnosing vehicle issues, but writing clear, customer-friendly notes isn’t always their strength,” shares Chris Cloutier, founder of Autoflow and co-owner of Dallas-based, multi-shop operation, Golden Rule Auto Care. “In my shops, I’ve seen firsthand how some technicians struggle to write clear, comprehensive notes that properly inform and educate

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customers about their vehicle’s issues. Whether it’s due to writing style, time constraints, or just not feeling confident in how to word and describe issues, this can lead to confusion and slower customer approvals.”

Real-World Example of AI-Enhanced Technician Notes

A technician diagnosing a steering issue might quickly note “Outers Bad” when referring to worn outer tie rod ends. While accurate, this shorthand can leave customers uncertain about the true state and severity of the issue.

Autoflow’s AI refines the message with a suggested, more professional and informative explanation:

Technician Note: "Outers Bad"

AI-Enhanced Version: "The outer tie rod ends are showing significant wear and may affect steering performance over time. It's advisable to keep an eye on their condition as it could impact overall handling."

By transforming brief, technical shorthand into a clear and professional recommendation, Autoflow's AI ensures customers fully understand the concern, leading to faster approvals and increased trust in the repair process.

[Click here to read our article](#) with more information or watch a short video walkthrough here: <https://youtu.be/-uk6l-mlrSU>

Autoflow partners with over 20 top-tier shop management systems, working alongside them to advance the industry and strengthen their platforms. By integrating this latest AI-powered feature, Autoflow continues to [streamline workflows](#), improve communication, and elevate the DVI experience for repair shops and their customers.

For more information about Autoflow integrations, visit <https://autoflow.com/integration-levels/>.

About Autoflow

Autoflow provides cutting-edge workflow and communication solutions for the automotive repair industry. With a focus on efficiency and customer transparency, Autoflow integrates seamlessly with leading shop management systems to help shops operate at their best.

Chan Patel

Autoflow (formerly autotext.me)

+1 469-701-2321

chan.patel@autoflow.com

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