

## Outsourced CFO Hosts Successful Integrate Office Day with Zoho

OCFO teams up with Zoho for a hands-on Integration Day, boosting team alignment, streamlining operations, and enhancing client service delivery.

CAPE TOWN, SOUTH AFRICA, March 25, 2025 /EINPresswire.com/ -- Outsourced CFO (OCFO), a premier provider of financial management and strategic advisory services, successfully hosted an Integrate Office Day on 19 March 2025. This event featured engaging workshops with the <u>Business Automation and Integration Team</u> and the Zoho Partner Sales team, after which internal team alignment sessions aimed at enhancing client services and operational efficiencies were held.



**Integrate Team Day Attendees** 

The day kicked off with an interactive morning session led by a team of integration specialists from Zoho. This workshop provided OCFO's team with the unique opportunity to directly engage with Zoho to gain a deeper insight into utilising Zoho's innovative suite of tools for improved client onboarding and service delivery. The session featured practical demonstrations, tailored advice, and real-world case studies, significantly enhancing the team's capability to effectively incorporate Zoho's solutions into their daily operations.

Following the Zoho-focused workshop, the event transitioned into valuable internal teambuilding and alignment sessions. These discussions aimed to optimise internal processes, clarify team roles, and strengthen communication within the rapidly growing integration department. Through engaging exercises and collaborative group discussions, team members identified actionable strategies to streamline workflows, improve internal knowledge-sharing, and consistently deliver exceptional client experiences.

Participants praised the internal workshops for providing clear direction, renewed enthusiasm, and a deeper understanding of their roles. These strategic conversations tackled important operational challenges and opportunities, fostering unity and collective purpose—a critical aspect as OCFO continues expanding its capabilities to meet evolving client demands.

Caromé Barnard, System Integration Team Leader at OCFO, emphasised the significance of the event, stating, "We're incredibly pleased with the outcomes from our Integrate Office Day. Collaborating with Zoho's team significantly enhanced our external strategic relationships, while the internal workshops notably improved our team cohesion. Our team now has clearer objectives and practical strategies to continue delivering outstanding value to our clients."

Barnard further commented, "The direct interaction with Zoho specialists allowed our team to address specific challenges and gain clarity on best practices. The hands-on approach during these sessions was particularly valuable, empowering our team to confidently implement Zoho's solutions in practical scenarios."

She continued, "The internal alignment sessions were equally crucial, enabling us to deeply examine our strategies for team efficiency, client engagement, and departmental goals. The enthusiasm and dedication exhibited by everyone involved reinforced our collective vision and strengthened our commitment to achieving excellence."

The Integrate Office Day clearly demonstrated OCFO's ongoing dedication to leveraging cuttingedge technology, such as Zoho's suite of services, while fostering robust internal team collaboration as core elements of its client service strategy. The event created meaningful opportunities for OCFO staff to connect, collaborate, and fortify both internal and external partnerships.

Reflecting positively on the success of the event, OCFO eagerly anticipates future collaborative opportunities that will further promote innovation, growth, and operational excellence.

Business leaders interested in optimising their financial and management systems through strategic integration and technology solutions are encouraged to explore Outsourced CFO's comprehensive offerings at <a href="https://www.ocfo.com">www.ocfo.com</a>.

## **About Outsourced CFO**

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