How ACI Infotech Is Helping Fortune 500s Turn AI into Real Business Results

With $2.3B in client revenue gains, 94% CSAT, and breakthrough platforms like neXus.ai, ACI Infotech is setting new benchmarks in enterprise AI adoption.

SOMERSET, NJ, UNITED STATES, June 16, 2025 /EINPresswire.com/ -- ACI Infotech has announced exceptional results from its proprietary AI platforms, highlighting their growing impact across industries such as retail and healthcare. With a focus on customer engagement, operational efficiency, and measurable ROI, ACI's AI solutions are quickly becoming a go-to for leading enterprises seeking transformative outcomes.

Performance Highlights:

• 300% ROI achieved for key clients in under six months
• 72% increase in customer engagement driven by AI personalization
• $2.3 billion in new revenue generated for clients in 2024

"Our clients aren't just experimenting with AI – they're scaling it across the enterprise," said Jag Kanumuri, CEO of ACI Infotech. "We're building a future where AI is core to customer growth and operational success."

Impact Across Industries:

Retail Transformation:
A Top 3 U.S. retailer leveraged ACI's neXus AI platform to:
• Reduce customer churn by 42%
• Increase same-store sales by 19% in Q3
• Achieve a 52-week stock price high

Healthcare Innovation:
A large hospital network used ACI's AI to:
• Cut ER wait times from 54 minutes to 11
• Predict ICU admissions with 93% accuracy
• Save $47 million in operational costs

Looking Ahead: The 2025 Vision ACI Infotech also unveiled its 2025 strategic roadmap,

including:

- Project MomentumX – targeting a 2x increase in client growth metrics by Q2
- Strategic AI Pods – placing data science talent directly in executive leadership structures
- A $100M "Zero Risk" Pledge – offering outcome-based engagements with exceptional results

Global Expansion:
- New Dubai HQ positioned as a regional AI innovation hub
- Silicon Valley onboarding center bringing on 17 new Fortune 500 clients this quarter
- Bengaluru's neXus Lab advancing self-optimizing AI capabilities

"Enterprises are no longer asking if AI can drive impact – they're asking how fast it can scale," added Jag. "Our mission is to help them realize those results faster and with confidence."

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