

Daisy Releases Major Update to Neighbors App, Enhancing Transparency and Real-Time Access for Condo and Co-op Residents

Redesigned interface, AI-powered workflows, and real-time request tracking improve how over 7,000 NYC residents engage with their buildings

NEW YORK, NY, UNITED STATES, April 1, 2025 /EINPresswire.com/ -- Daisy, the fastest growing property management company in New York City, has released a major update to its Neighbors App, designed to streamline communication, improve transparency, and simplify everyday building operations for condo and co-op



Resident uses the Daisy Neighbors App to manage her building life

communities. Now serving more than 150 buildings and over 7,000 residents, the updated app introduces a fully redesigned interface, improved response infrastructure, and real-time request tracking.

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We're giving residents and boards real control, faster issue resolution, and the kind of lightning-fast response times traditional management companies just can't match."

Yotam Cohen, Daisy CEO & Co-founder "For too long, property management has meant frustrating delays, poor communication, and residents left without visibility into their own requests," said Yotam Cohen, CEO and Co-founder at Daisy. "The reimagined Neighbors App changes that reality. Built in-house and integrated with Daisy's proprietary operating system, the app connects residents, board members, and management in realtime—creating a faster, more transparent building experience."

Key Features of the Updated Neighbors App: Real-time building notifications – Instant alerts for

maintenance, events, and service changes Maintenance & request tracking – Submit and monitor servi

Maintenance & request tracking – Submit and monitor service requests with live status updates

24/7 chat & emergency support – Average response time of 3 minutes Community message boards – Digital spaces for resident discussions and listings Board governance tools – Approvals, financial oversight, and decision-making right in the app

The updated experience enables residents to quickly access building updates and manage dayto-day tasks in a centralized location, while board members benefit from simplified governance and reduced administrative burden.

"Having everything about my building in one app has been transformative," said Amy Schwartz, a resident of a Daisy-managed building. "Whether it's tracking maintenance requests, receiving package notifications, or paying charges, the app delivers real-time visibility and faster responses."

Smarter Experiences Powered by AI

The latest release also introduces behind-the-scenes AI workflows that intelligently route resident requests and streamline support. By reducing manual bottlenecks, the platform enables faster resolution times and improves operational efficiency. Additional AI-driven capabilities, including predictive maintenance and self-service tools, are planned to further enhance the experience for both residents and board members.

The new Daisy Neighbors' App is exclusively available to Daisy-managed buildings. Visit joindaisy.com for more information on how your condo, co-op, or HOA can experience the future of property management.

About Daisy

Daisy is the fastest-growing property management company in NYC, now managing over 150 buildings. Built for today's condos and co-ops, Daisy leverages technology to provide proactive service, ensuring faster response times, full transparency, and an effortless experience for board members and residents. With a smart, efficient, and relationship-driven approach, Daisy is redefining property management in NYC.

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